

# Welcome



**SANGSTER**  
**INTERNATIONAL**  
**AIRPORT FORUM**  
**17** December  
**2024**

**DECEMBER 17, 2024  
3:00 P.M. – 4:00 P.M.**

## **SANGSTER INTERNATIONAL AIRPORT**

### **INVITEES:**

**GOVERNMENT OFFICIALS**

**AIRPORTS AUTHORITY OF JAMAICA OFFICIALS**

**MINISTRY OF SCIENCE, ENERGY, TELECOMMUNICATIONS  
& TRANSPORT OFFICIALS**

**JAMAICA TOURIST BOARD OFFICIALS**

**SANGSTER INTERNATIONAL AIRPORT COMMUNITY**

**OTHER STAKEHOLDERS**

**THE GENERAL PUBLIC**

## **SIA AIRPORT FORUM**

# **AGENDA**

- **Welcome - Sharon Hislop-Holtt, Manager, Commercial Business Development & Marketing, MBJ Airports Limited**
- **Greetings - Mr. Audley Deidrick, President & CEO, Airports Authority of Jamaica**
- **Updates on Air Service & Statistics Development/ Commercial Updates/ Infrastructural Development/ Future Plans - Shane Munroe, CEO, MBJ Airports Limited**
- **Address - Honorable Minister Daryl Vaz, Ministry of Science, Energy, Telecommunications & Transport**
- **Questions & Answers**
- **Adjournment**

MBJ AIRPORTS LIMITED

# SHANE MUNROE

Chief Executive Officer

**SIA AIRPORT FORUM**

**MBJ**  
AIRPORTS LIMITED



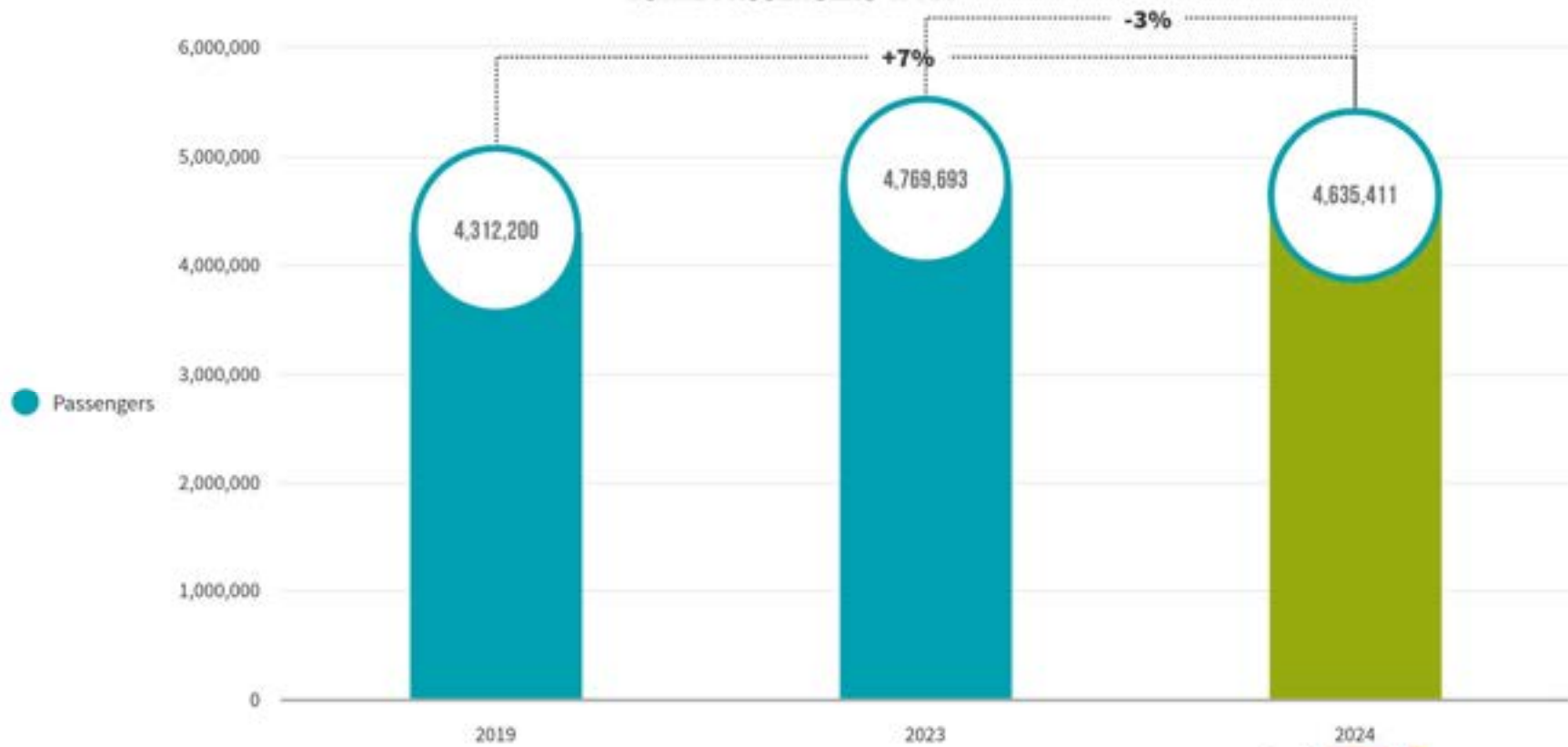


# VISION

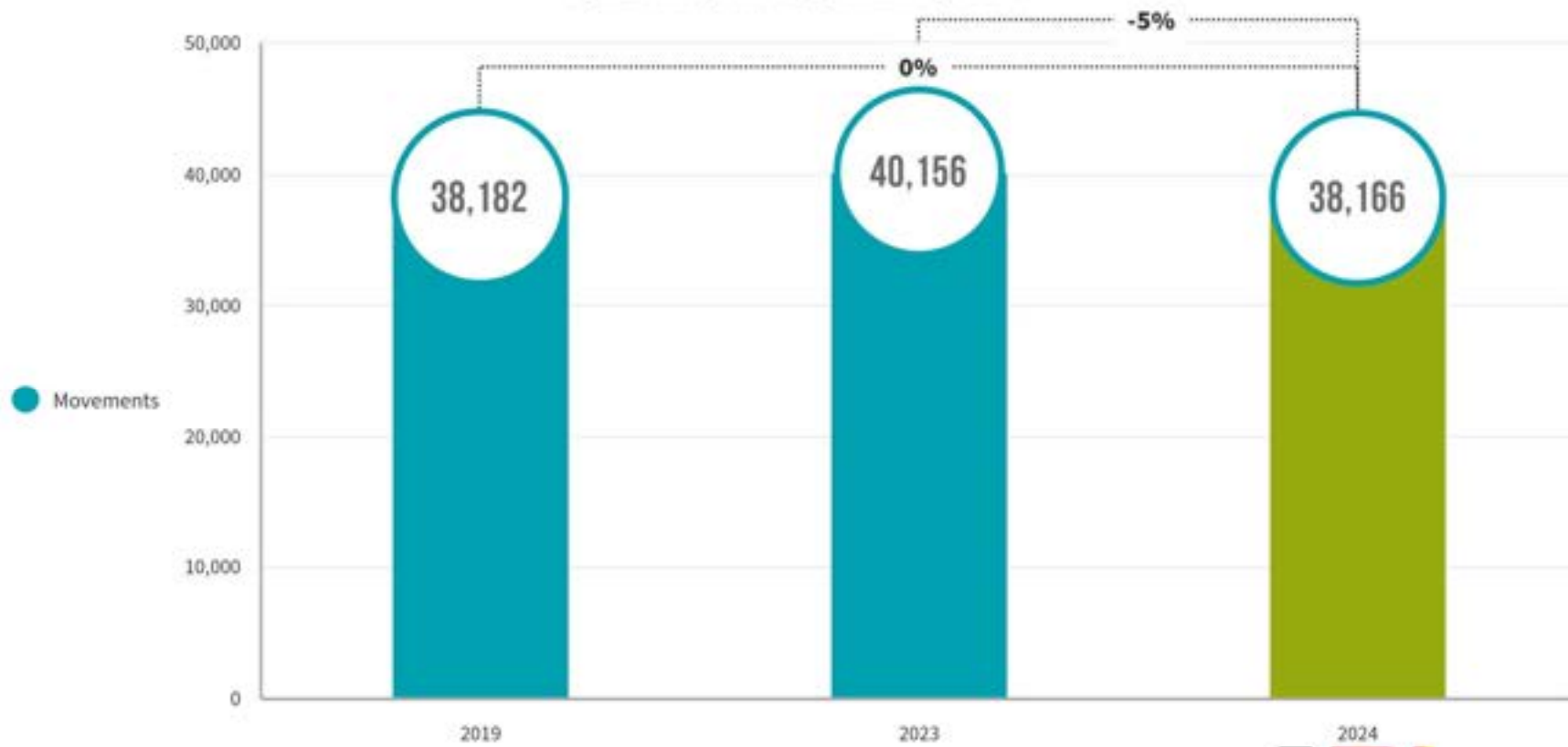
---

Our Vision is to be a leading tourist destination airport, **exceeding the expectations** of our passengers while being **uniquely Jamaican.**

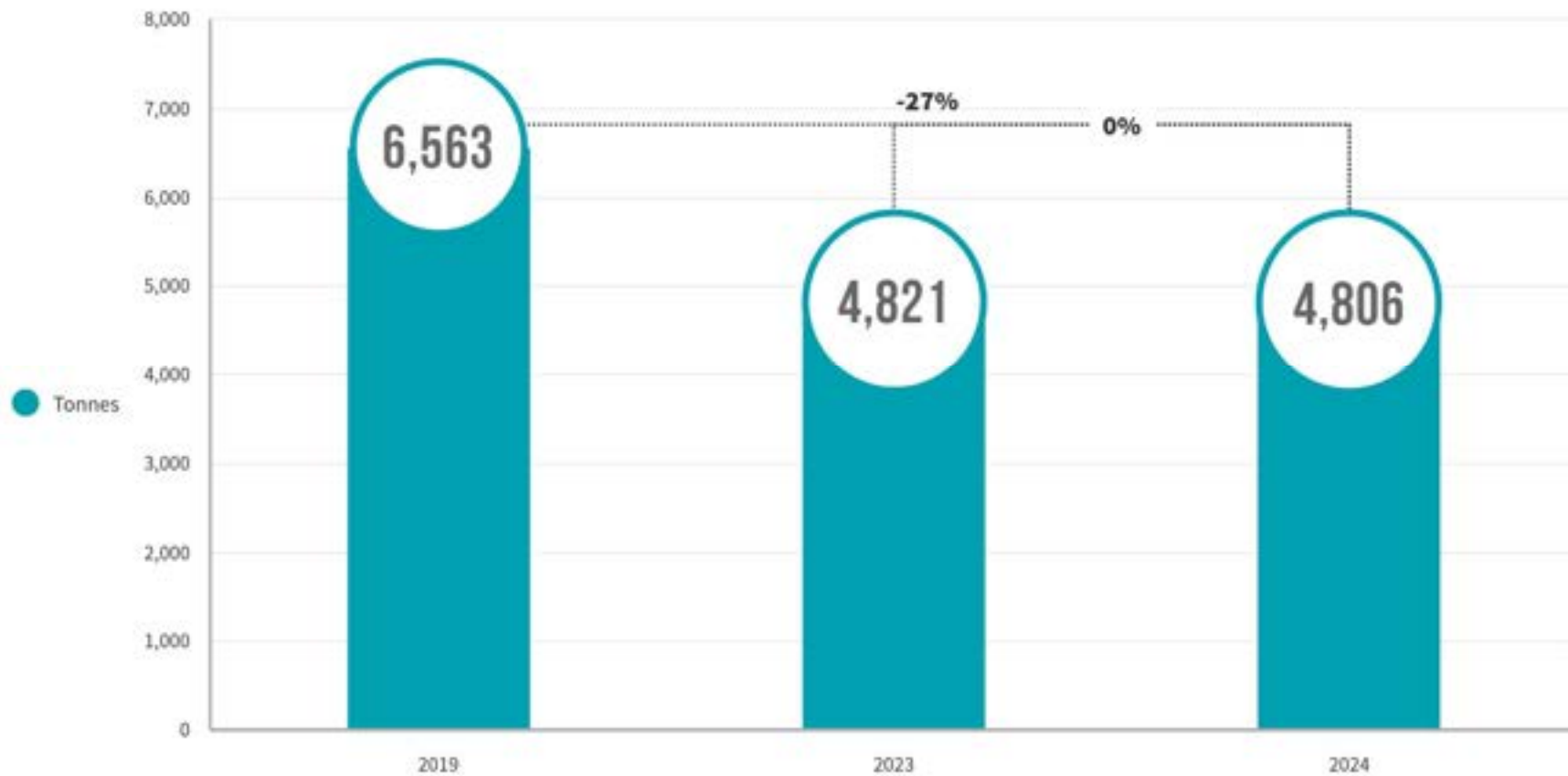
## TOTAL PASSENGERS (YTD)



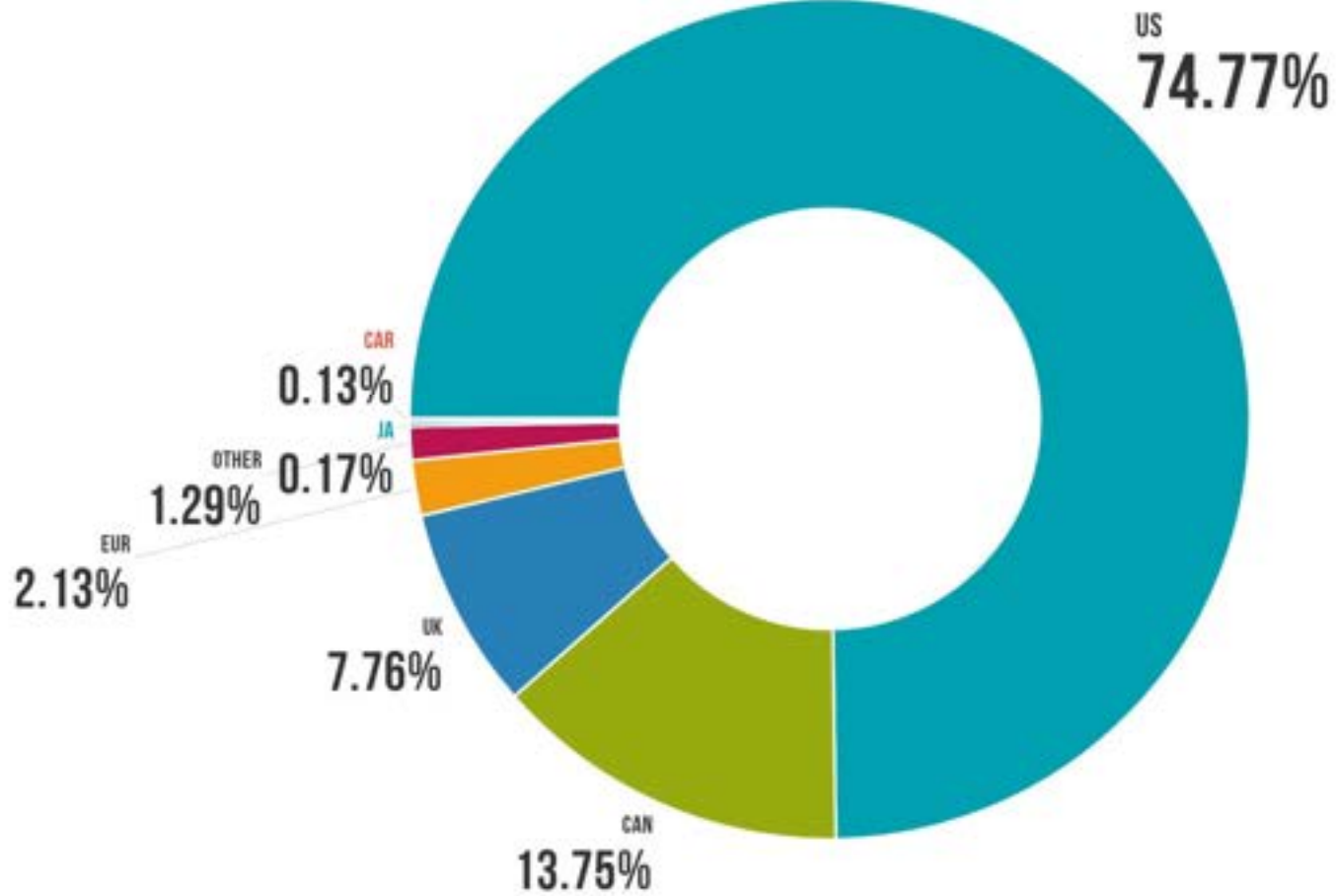
### TOTAL AIRCRAFT MOVEMENTS (YTD)



### TOTAL CARGO AND MAIL (YTD)

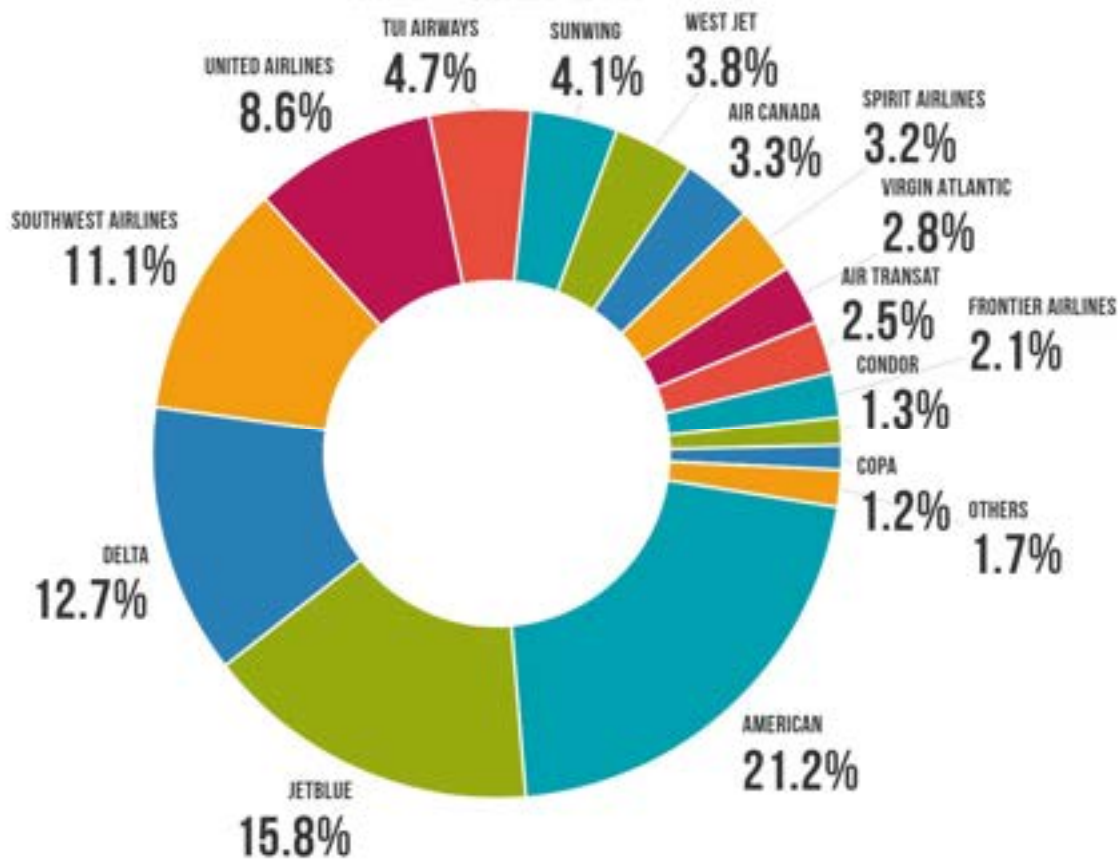


### MARKET SHARE (YTD)

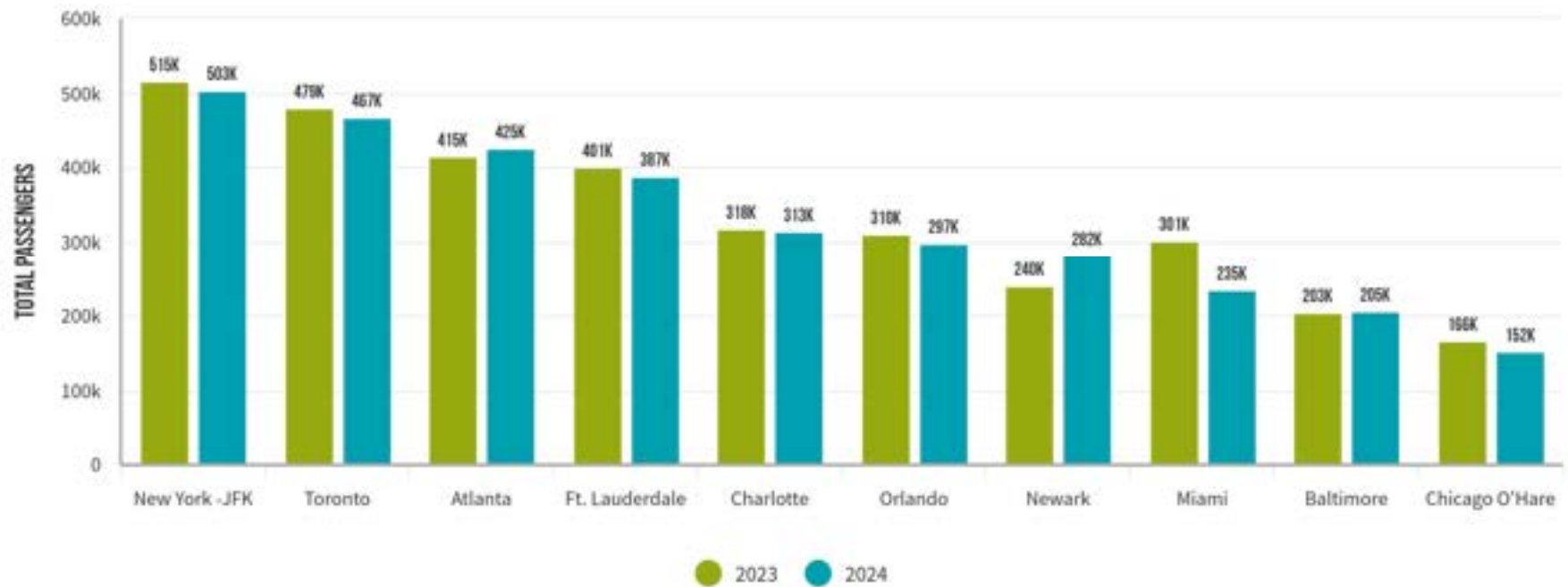




### AIRLINE SHARE (YTD)



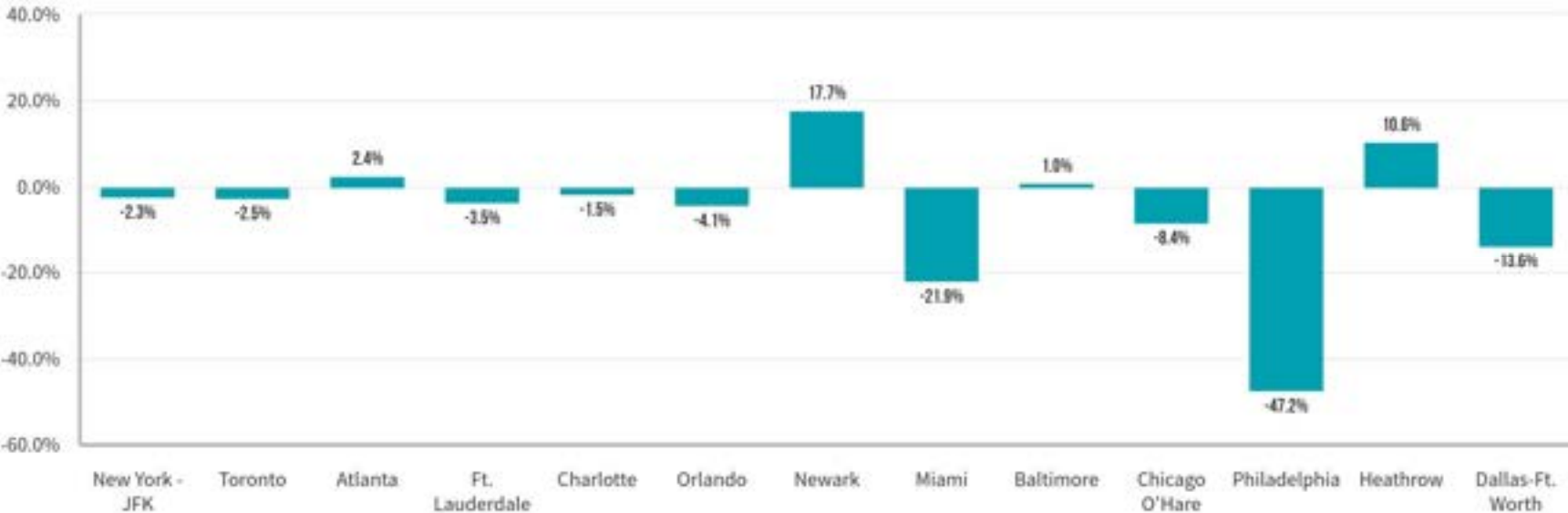
# TOP 10 ROUTES - 2024 YTD



©2020 MBJ Airports Limited

MADE WITH beautiful.ai

# TOP ROUTES - PAX VARIANCE YTD



Series 2



## AIR SERVICE DEVELOPMENT - NEW ROUTES

---



## AIR SERVICE DEVELOPMENT - NEW ROUTES AT MBJ

**bahamasair**

**NASSAU - NOVEMBER 2024, 2 TIMES WEEKLY**



**PERU - DECEMBER 2024, 3 TIMES WEEKLY**



**HARTFORD, CONNECTICUT - NOVEMBER 2024, 2 TIMES WEEKLY**  
**RALEIGH-DURHAM, NORTH CAROLINA - FEBRUARY 2025 ,2 TIMES WEEKLY**



# COMPLETED PROJECTS

---

## DEPARTURES AREA EXPANSION

Expansion of the Departures Area between Gates 7 and 8, improving seating capacity, circulation space, amenities and overall passenger experience.



## COMMON-USE PASSENGER PROCESSING EQUIPMENT

New CUTE System for passenger processing including check-in, gates, baggage claim, FIDS, and 60 self-service kiosks.



MADE WITH  
beautiful.ai



# NEW RESTROOMS

Upgrade of restrooms throughout the Airport Terminal



MADE WITH  
beautiful.ai

## SOLAR PV - PHASE 1

Installation of 1M of solar PV on Terminal Building to reduce energy costs.

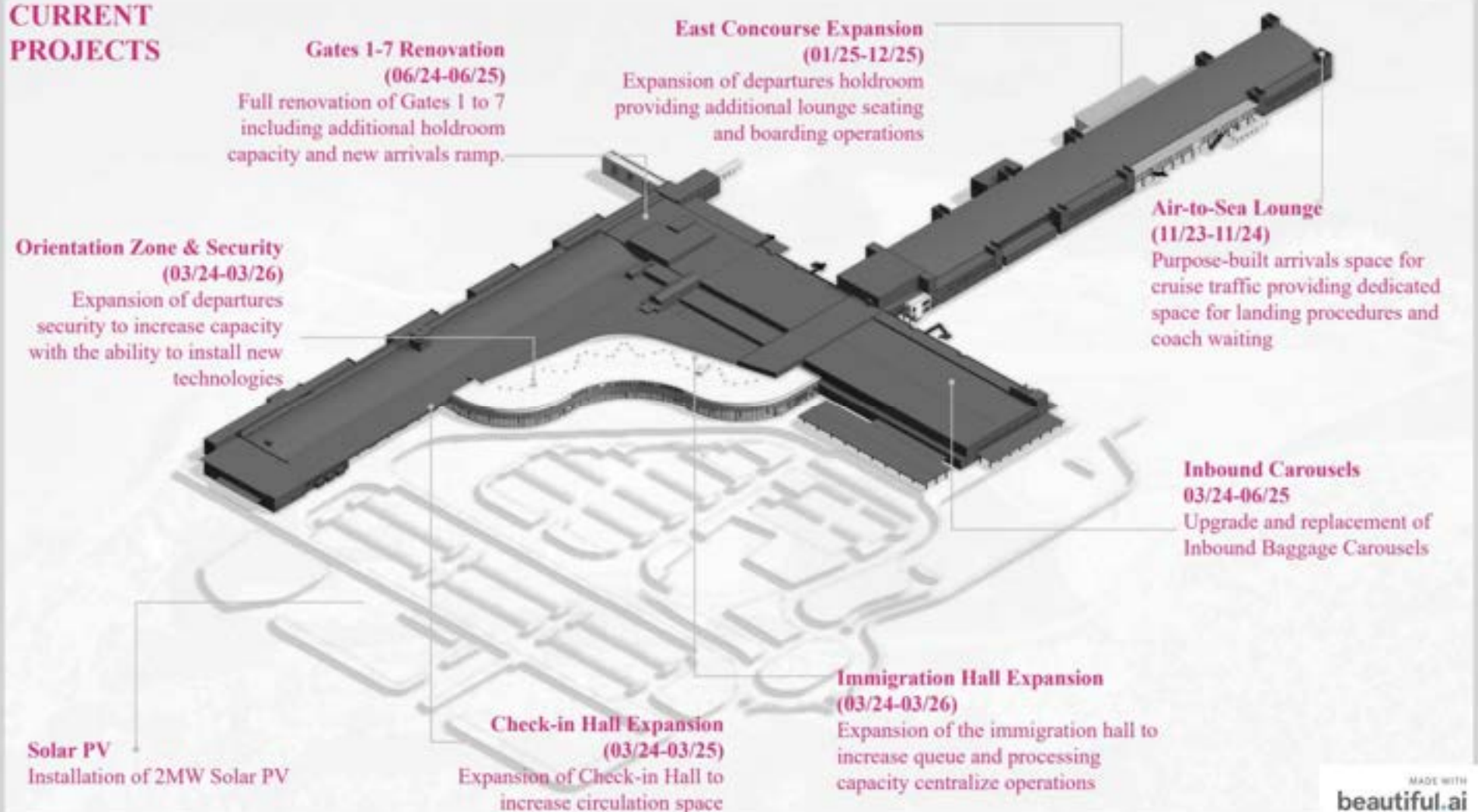


MADE WITH  
**beautiful.ai**

# CURRENT PROJECTS

---

## CURRENT PROJECTS



### Gates 1-7 Renovation (06/24-06/25)

Full renovation of Gates 1 to 7 including additional holdroom capacity and new arrivals ramp.

### East Concourse Expansion (01/25-12/25)

Expansion of departures holdroom providing additional lounge seating and boarding operations

### Air-to-Sea Lounge (11/23-11/24)

Purpose-built arrivals space for cruise traffic providing dedicated space for landing procedures and coach waiting

### Orientation Zone & Security (03/24-03/26)

Expansion of departures security to increase capacity with the ability to install new technologies

### Inbound Carousels 03/24-06/25

Upgrade and replacement of Inbound Baggage Carousels

### Solar PV

Installation of 2MW Solar PV

### Check-in Hall Expansion (03/24-03/25)

Expansion of Check-in Hall to increase circulation space

### Immigration Hall Expansion (03/24-03/26)

Expansion of the immigration hall to increase queue and processing capacity centralize operations

## CHECK-IN HALL EXPANSION

Expansion of the existing check-in hall by the removal of the former Island Grill and east offices. Demolition of this spaces would allow for improve passenger experience by creating a more standardized depth of the check-in hall, increasing circulation and passenger processing space.



## IMMIGRATION HALL EXPANSION

Expansion of the immigration hall to increase queue and processing capacity centralize entrance from west and east section of the terminal. The existing ramp to immigration from the east pier is replaced by a new vertical escalator and elevator core.



# OUTBOUND SECURITY

Expansion of departures security to increase to up top 12 security lanes with the ability to install new technologies

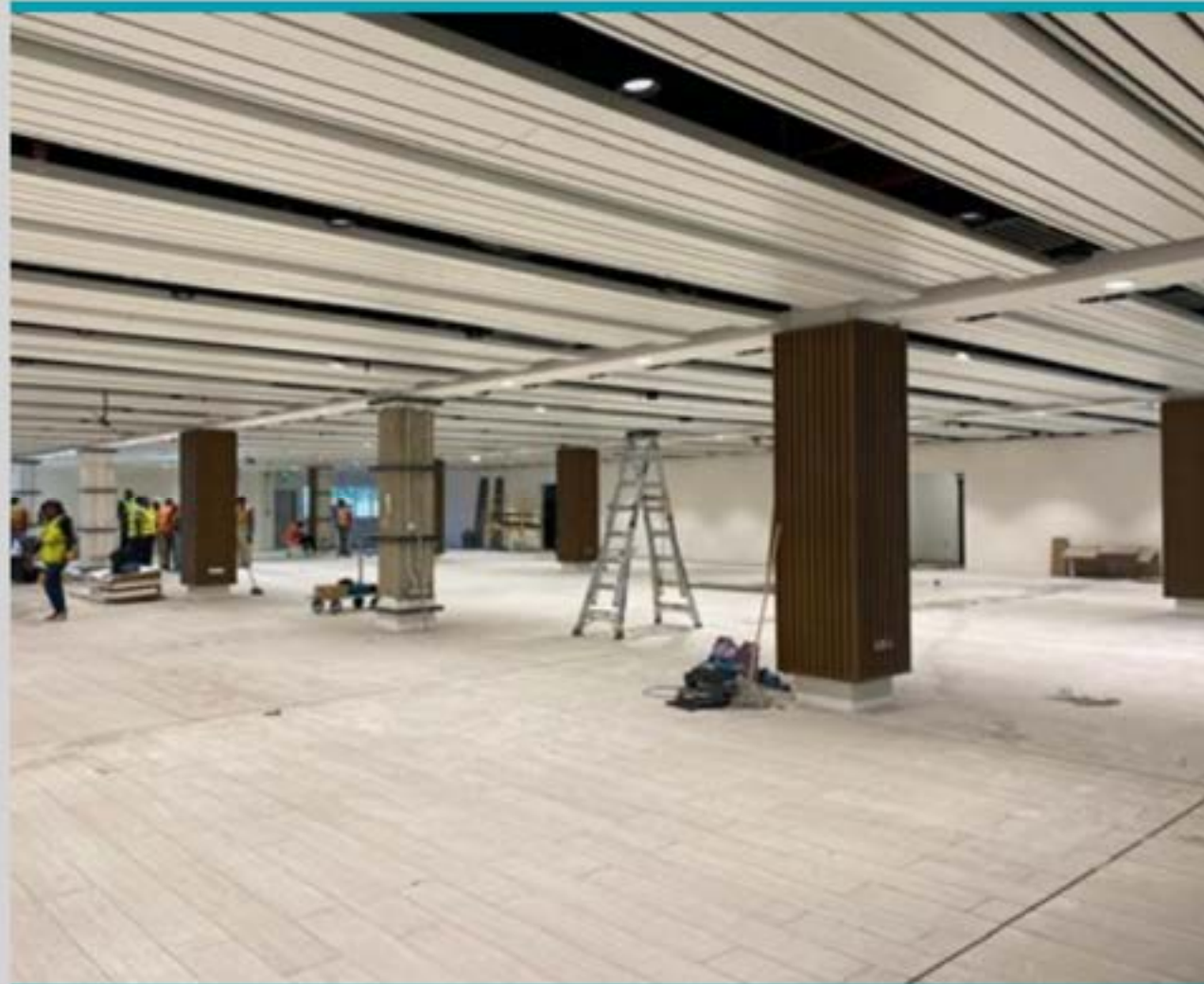


## AIR SEA LOUNGE

Purpose-built arrivals space for cruise traffic providing dedicated space for landing procedures and coach waiting







## AIR-SEA LOUNGE

MADE WITH  
**beautiful.ai**

## WEST CONCOURSE RENOVATION

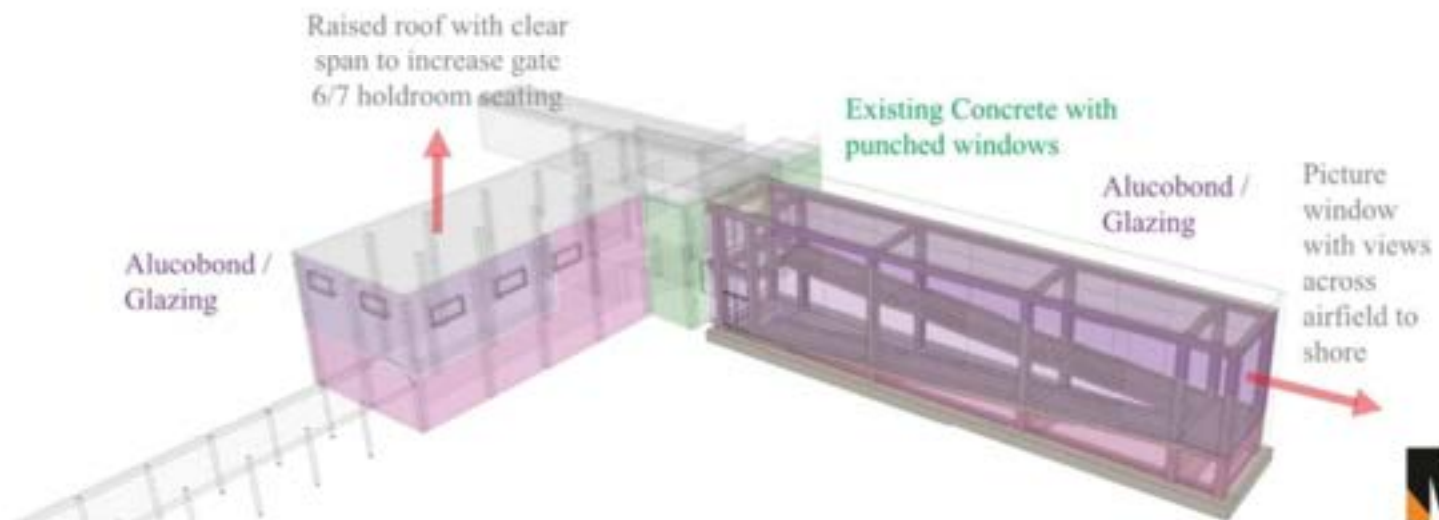
Full renovation of Gates 1 to 7 including additional holdroom capacity and new arrivals ramp.



## GATES 6/7 RENOVATION

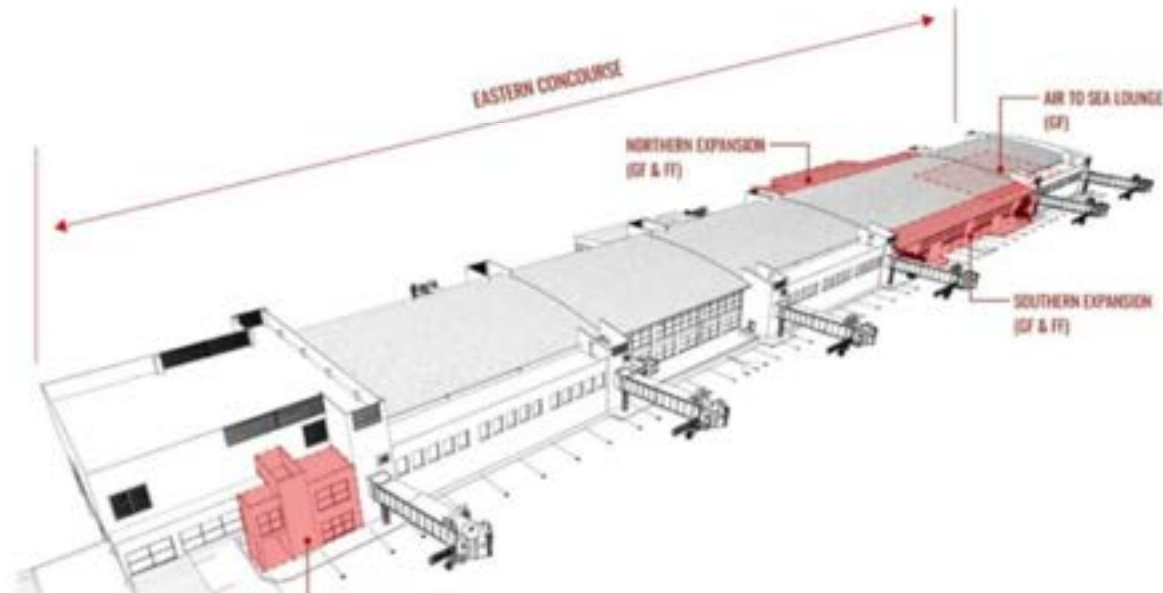
Expansion of Hold Room at Gate 6/7. New vertical circulation ramp between gates 6 & 7 with access to both gates would allow for simultaneous operations removing existing potential passenger flow conflicts and independent departure/arrival operations.

### Gate 6/7 Modifications



## EAST CONCOURSE EXPANSION

Expansion of departures holdroom providing additional lounge seating and space for boarding operations, by extending it to the north and south. This additional area could be used for passenger circulation space as well as seating. The area below offers covered GSE parking or enclosed ramp support accommodation. New Vertical Core to add additional elevator for redundancy.



©2020 MBL Airports Limited



# INBOUND CAROUSEL REPLACEMENT

Replacement of Six(6) Inbound Carousels, and addition of new carousel.





**LANDSIDE  
DEVELOPMENT  
PROJECTS  
DEPARTURES LOOP**

MADE WITH  
**beautiful.ai**



**LANDSIDE  
DEVELOPMENT  
PROJECTS  
ARRIVALS LOOP**

MADE WITH  
**beautiful.ai**

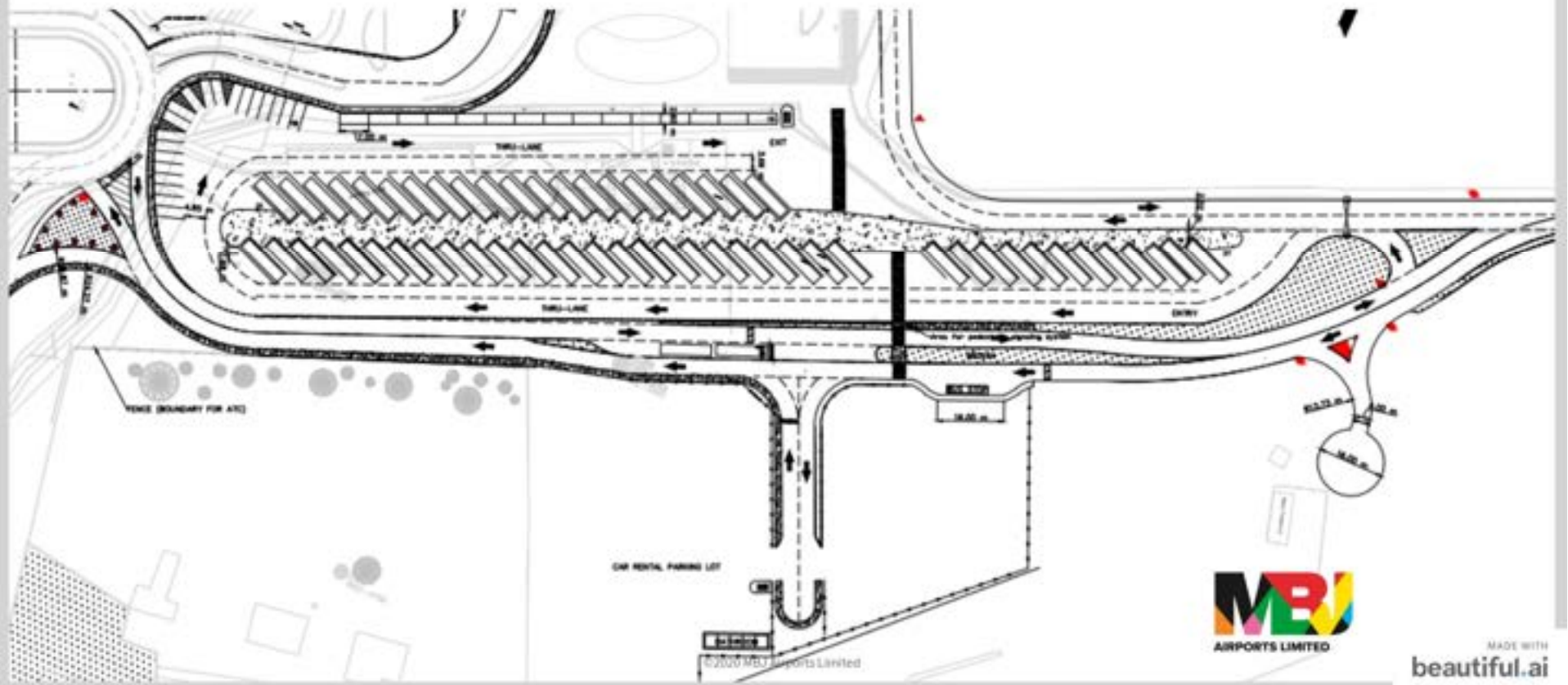


**LANDSIDE  
DEVELOPMENT  
PROJECTS  
CAR RENTAL PARKING**

MADE WITH  
**beautiful.ai**



# COMMERCIAL PICK-UP AREA

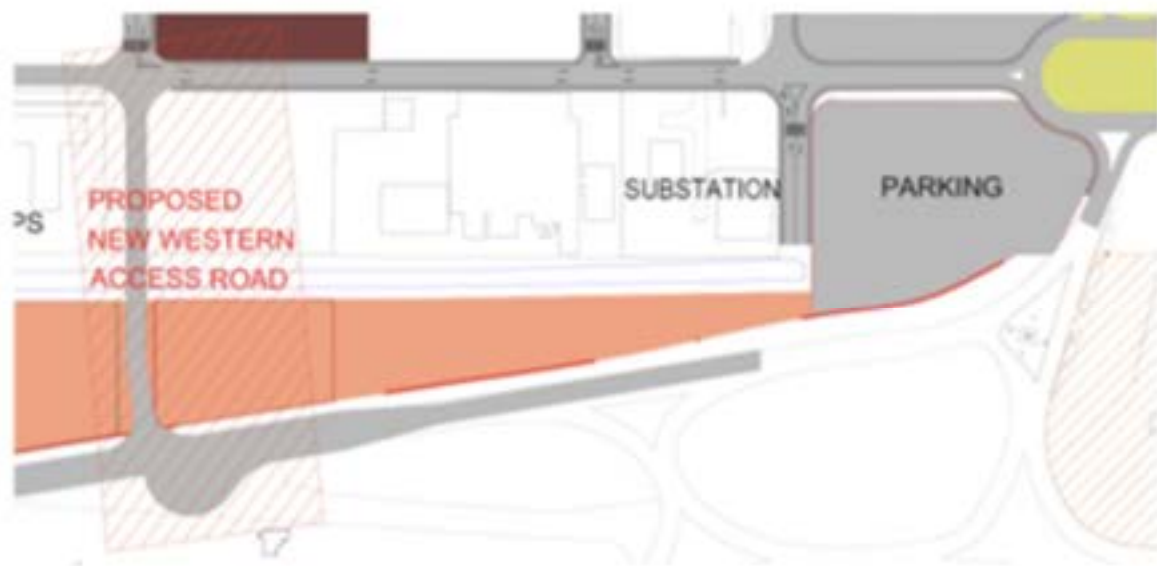


MADE WITH  
beautiful.ai

## SOLAR PV - PHASE 2

Installation of 2M of solar PV on Terminal Building to reduce energy costs.





**LANDSIDE  
DEVELOPMENT  
PROJECTS  
NEW WESTERN  
ACCESS ROAD**



# BIOMETRICS ON THE DEPARTURE JOURNEY

---

MADE WITH  
beautiful.ai

# BIOMETRIC DEPARTURE JOURNEY - THE MBJ EXPERIENCE

Passengers use the airline's mobile app to initiate the biometric check-in process, verifying their identity through facial recognition or fingerprint scanning.

## MOBILE CHECK-IN

## SELF-SERVICE CHECK-IN

At the airport, passengers proceed to self-service kiosks where they again use biometric identification to confirm their identity and complete the check-in process, including tagging their luggage.

Passengers use biometric-enabled bag drop stations to verify their identity and securely drop off their checked luggage, streamlining the bag drop experience.

## SELF BAG DROP

## E-GATES FOR SECURITY

Passengers pass through biometric security e-gates, using facial recognition to clear security without the need for manual document checks, ensuring a seamless and efficient security experience.

At the boarding gate, passengers use facial recognition to board the plane, eliminating the need to present physical travel documents and providing a frictionless boarding process.

## BIOMETRIC BOARDING

## POST-TRAVEL FEEDBACK

Passengers are invited to provide feedback on their biometric-enabled travel experience, including any improvements or issues they encountered, allowing the airport and airline to continuously enhance the process.

## Two-Step Process

-  Tag printing \*
-  Check weight allowance
-  Dispatch bag



## E-GATES FOR PASSPORT CONTROL

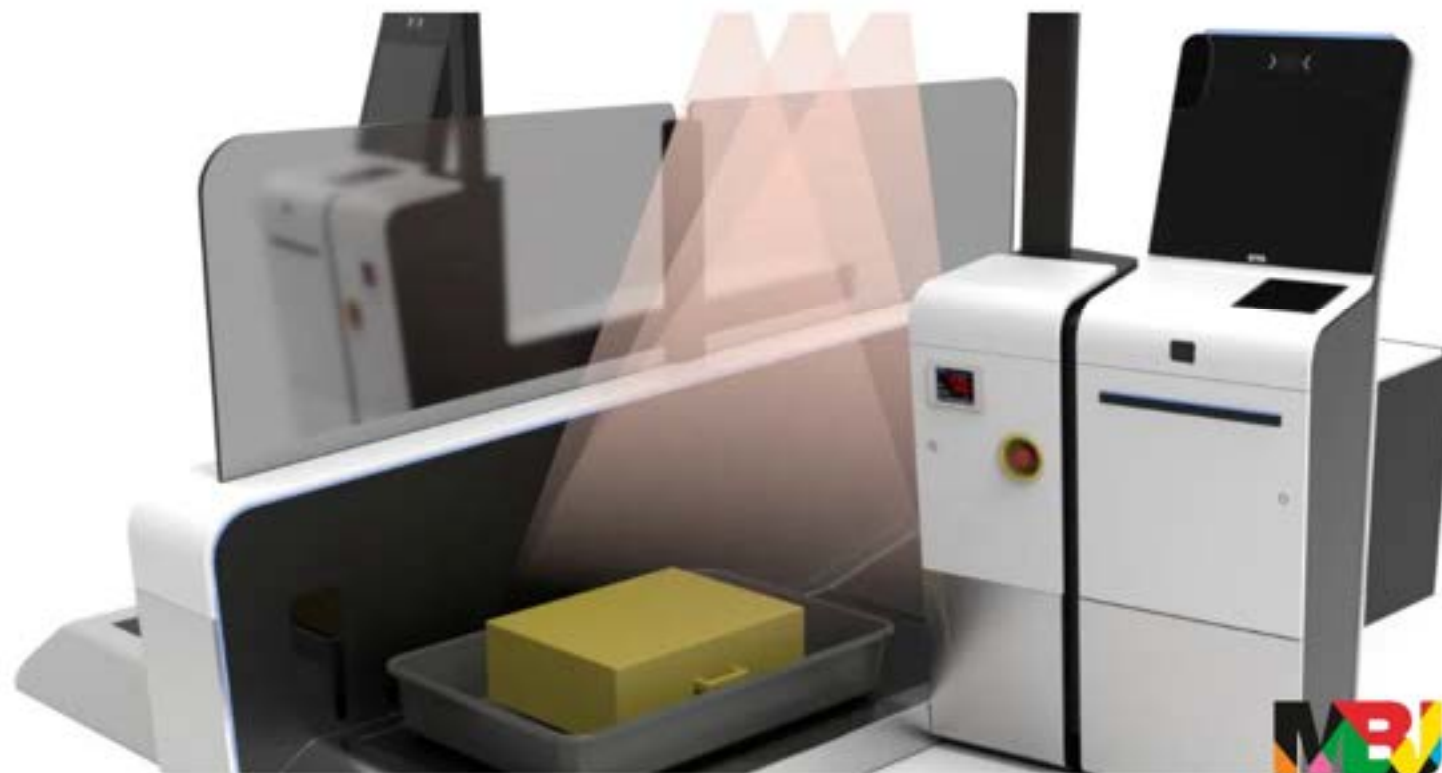


©2020 MBJ Airports Limited



MADE WITH  
beautiful.ai

# SELF BAG DROP



©2020 MBJ Airports Limited



MADE WITH  
beautiful.ai



## BIOMETRIC BOARDING GATES



©2020 MBL Airports Limited



MADE WITH  
**beautiful.ai**

## OTHER MAJOR PROJECTS

- **BIOMETRICS**

- Biometrics - Self-Bag Drop
- Biometrics - Security Check-point
- Biometrics - Boarding Gates

- **REPLACEMENT OF CHECK-IN AND GATE COUNTERS**

- **AIRPORT SEATING**

- **WIFI UPGRADES**

- **WESTERN CHECK-IN/BMA**

- **EAST CONCOURSE AND WEST CONCOURSE RENOVATION**

- **RESTROOMS RENOVATION**

- **HVAC AHU UPGRADE PROJECT**

- **SOLAR PV**

- Increase installation to 6MW

# FUTURE PROJECTS

---

## DEPARTURES PROMENADE & CANOPY

Departing passengers move from the private vehicle and bus drop-off curbs across a canopy-covered plaza equipped with kiosk islands, and then through the existing terminal facade, to enter the check-in area. Additional entrance doors to check-in, or directly to boarding pass control are provided into the central expansion area, protected by the continuous canopy. This development creates an covered expansion to the east and south of the check-in plaza.



## ARRIVALS EXPANSION AND CANOPY

South expansion provides enlarged facilities for the arrivals ground transportation hall (GTH) and its operators as well as the external facility for commercial bus operations. **Project Cost: USD 22.35 Million**



# EAST CONCOUSE EXTENSION

Expansion of departures holdroom providing additional lounge seating and boarding operations. New Vertical Core to add additional elevator for redundancy.



©2020 MBS Airports Limited



MADE WITH  
beautiful.ai

## **OTHER MAJOR FUTURE PROJECTS**

---

- **CUTE SYSTEM REPLACEMENT**
- **HBS SECURITY SCREENING MACHINES**
- **HVAC AHU UPGRADE PROJECT**
- **REHABILITATION OF RUNWAY, APRON AND TAXIWAYS**
- **BAGGAGE CLAIM AND CUSTOMS REHABILITATION**
- **CARGO TERMINAL**
- **AUTOMATED SCREENING LANES**



# ELEVATING PASSENGER EXPERIENCE

Customer Experience  
Transformation





# ACHIEVEMENTS

---



## ACHIEVEMENTS

---



## AERODROME CERTIFICATION

TOP 10 - THE BEST AIRPORTS IN THE WORLD

©2020 MBJ Airports Limited



MADE WITH  
beautiful.ai

## 2024 ACHIEVEMENTS

ISO 22301 - Business Continuity Management Systems (BCMS)



# CARIBBEAN'S LEADING AIRPORT LOUNGE 2024 - WORLD TRAVEL AWARDS 2024



©2020 MBI Airports Limited



MADE WITH  
beautiful.ai



TAB 2024

MADE WITH  
beautiful.ai

# CARIBBEAN'S LEADING AIRPORT



©2020 MBI Airports Limited



MADE WITH  
beautiful.ai



**AIRPORTS LIMITED**

# **FOUNDATION**

---





# SAVE *the* DATE



**GET READY FOR  
SUNDAY SEPT 7, 2025!**

# PRESIDENT & CEO **AUDLEY DEIDRICK**

Airports Authority of Jamaica

**SIA AIRPORT FORUM**

**MBJ**  
AIRPORTS LIMITED



# MINISTER **HON. DARYL VAZ, MP**

Minister of Science, Energy, Telecommunications  
and Transport

Presented by Mr. Audley Deidrick, President, Airports Authority of Jamaica

**SIA AIRPORT FORUM**

**MBJ**  
AIRPORTS LIMITED



# QUESTIONS & ANSWERS

**SIA AIRPORT FORUM**

**MBJ**  
AIRPORTS LIMITED



# THANK YOU FOR ATTENDING

**SIA AIRPORT FORUM**

**MBJ**  
AIRPORTS LIMITED

