



Airport Forum

20 September 2017

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- Customer Service
- Infrastructure
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MBJ

VISION



Vision Statement

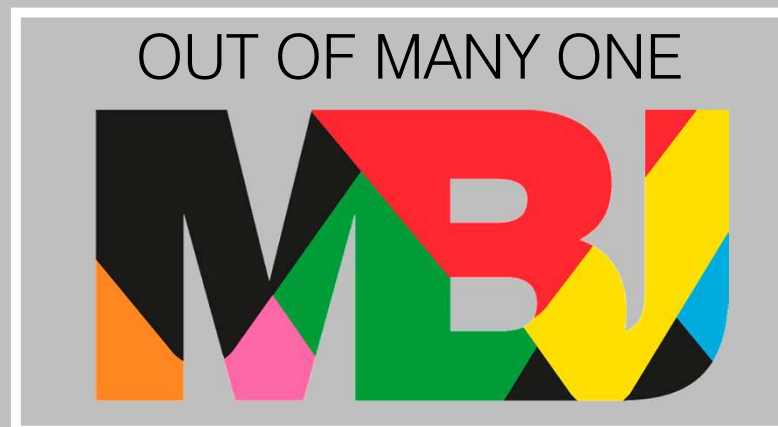
MBJ is an integral part of Jamaica's tourism product. It plays a key role as the entry and exit point for most tourists visiting the country and, as such, it contributes to the overall holiday experience.

MBJ, in cooperation with its stakeholders, aims to provide

“The Irie Airport Experience”

Vision Statement

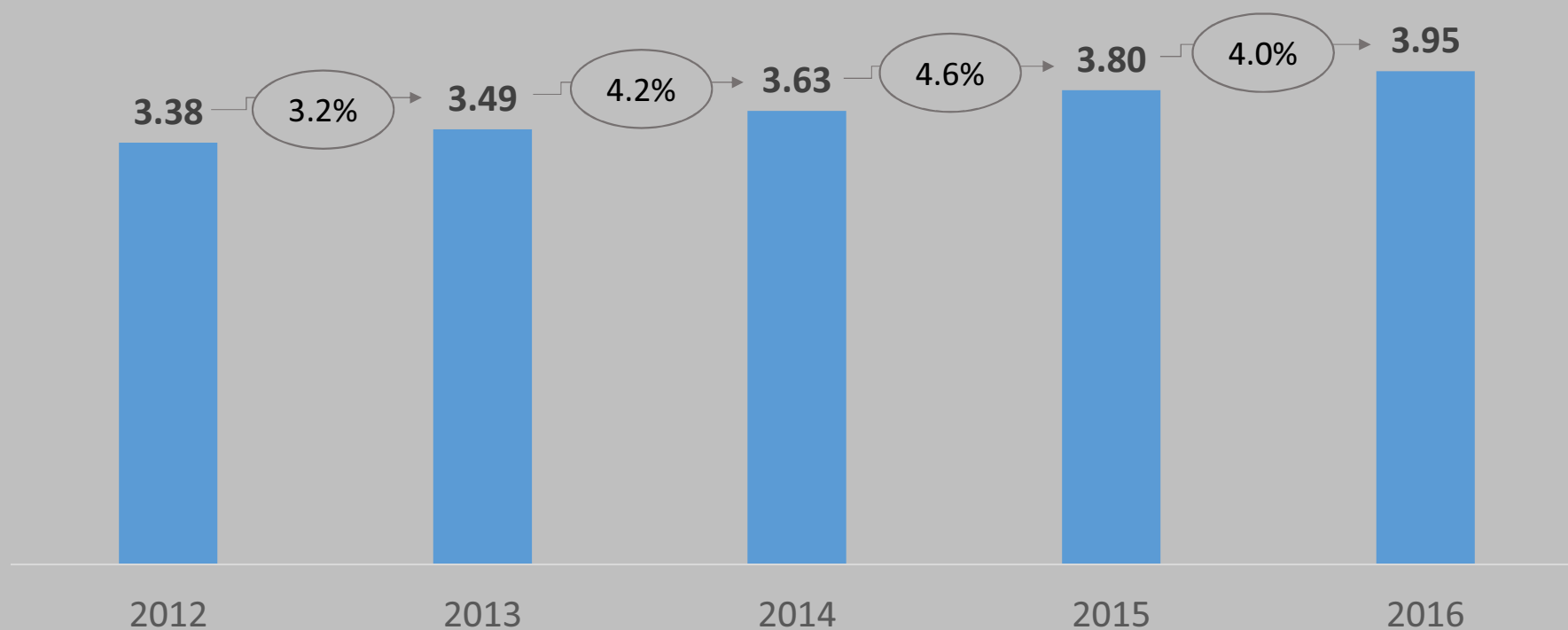
- Provide efficient infrastructure & services to facilitate growth in a stress-free environment
- Friendly environment that reflects the unique Jamaican culture
- The airport as an experience



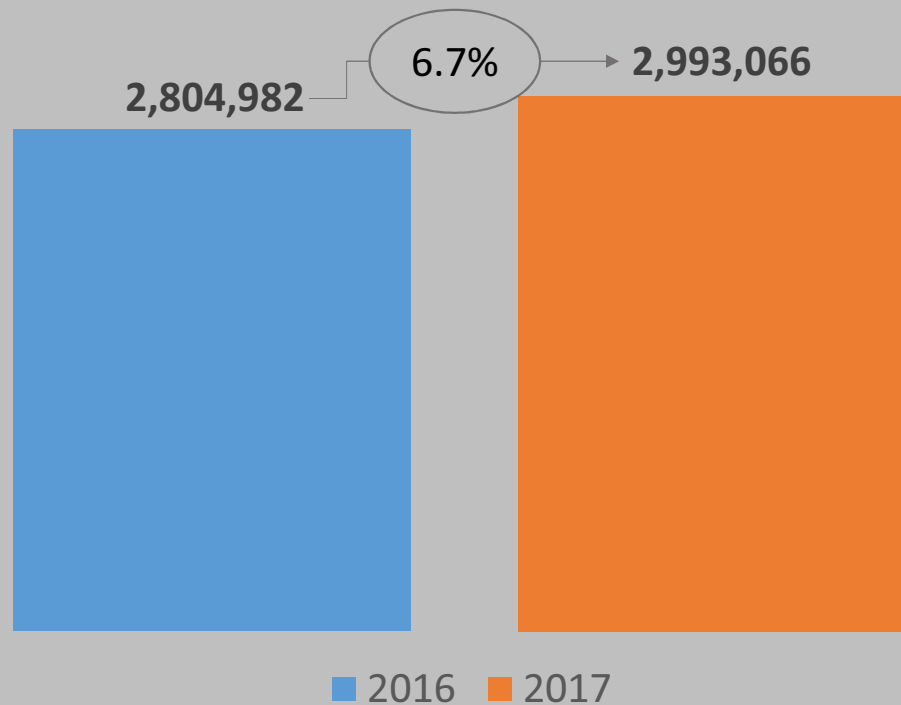
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TRAFFIC

Traffic Evolution – Passengers (m)



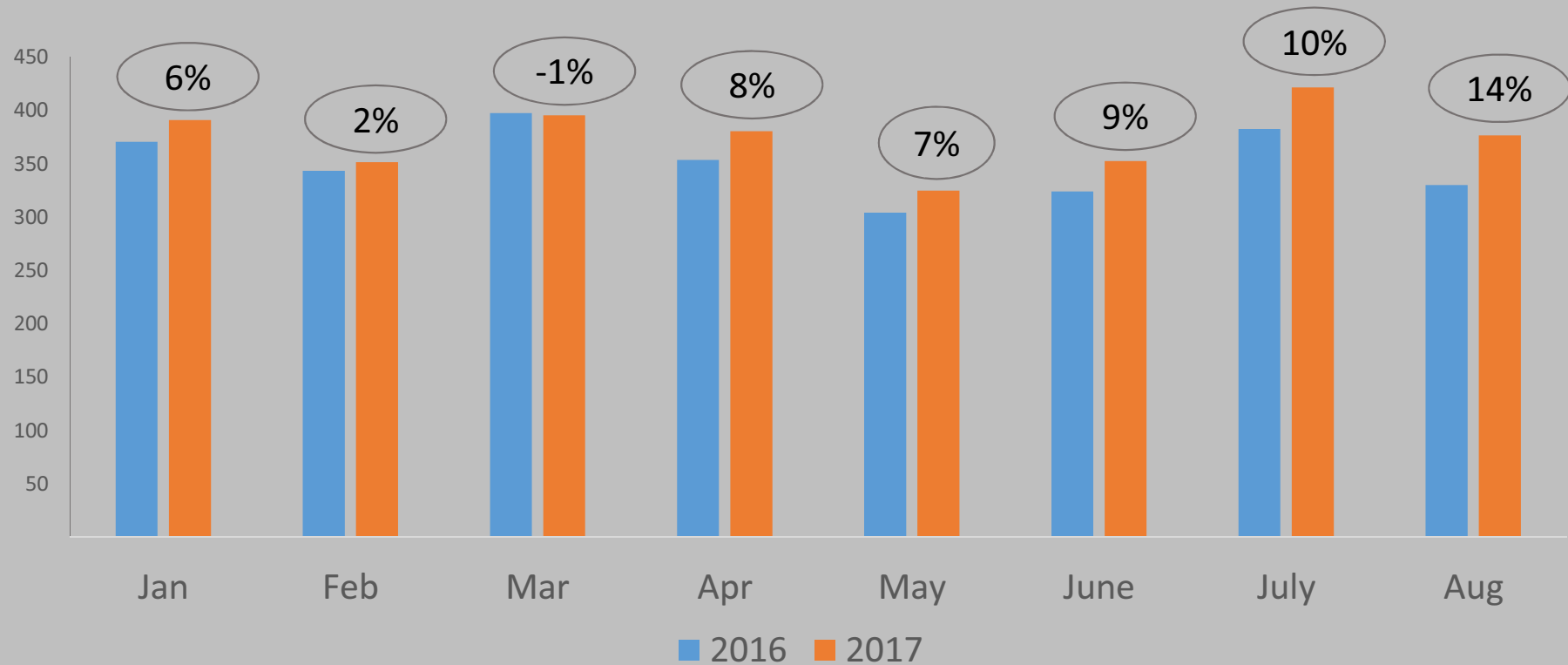
Total Passengers (Jan-Aug)



- **International**
 - passengers: 2.8 M
 - +6.5%
- **Domestic:**
 - 6,028 passengers
 - +4.5%
- **Transit/Transfer:**
 - 42,645 passengers
 - +20%
- **General Aviation:**
 - 12,709 passengers
 - +4.5%

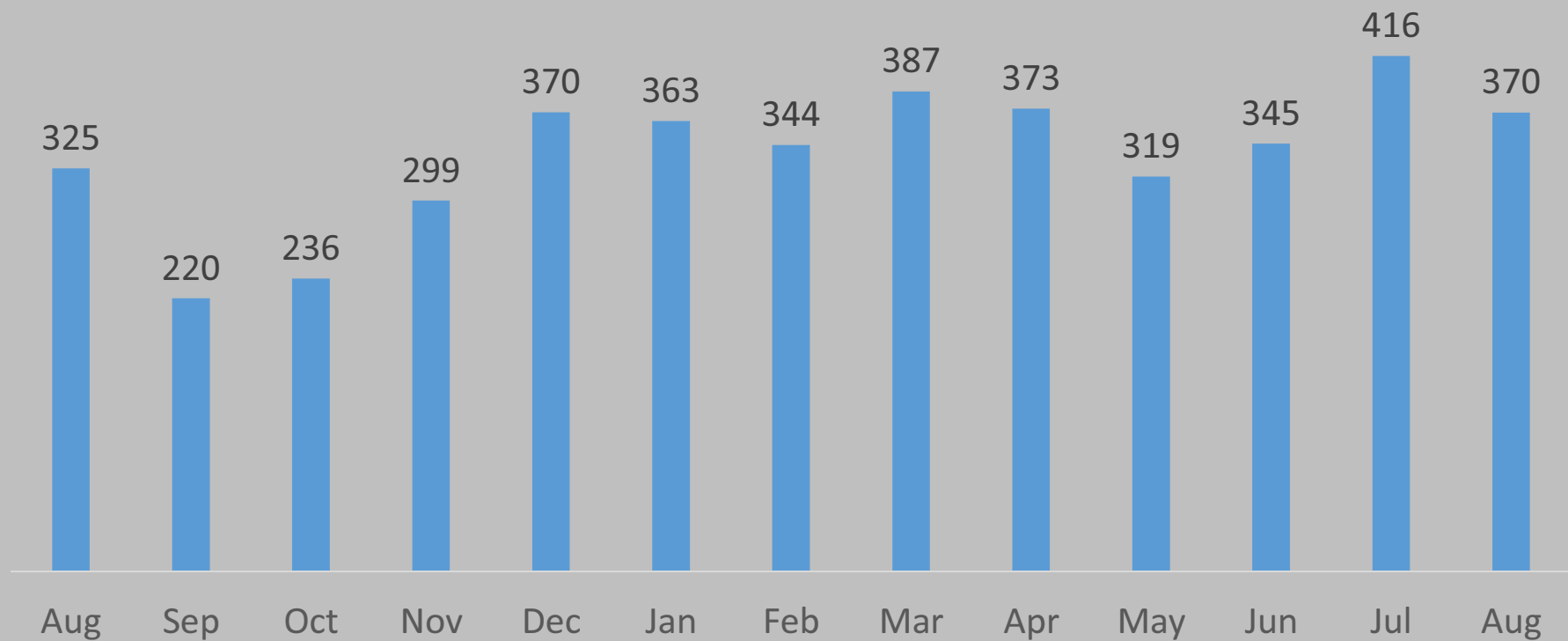


2017 YTD Passengers per Month (k)



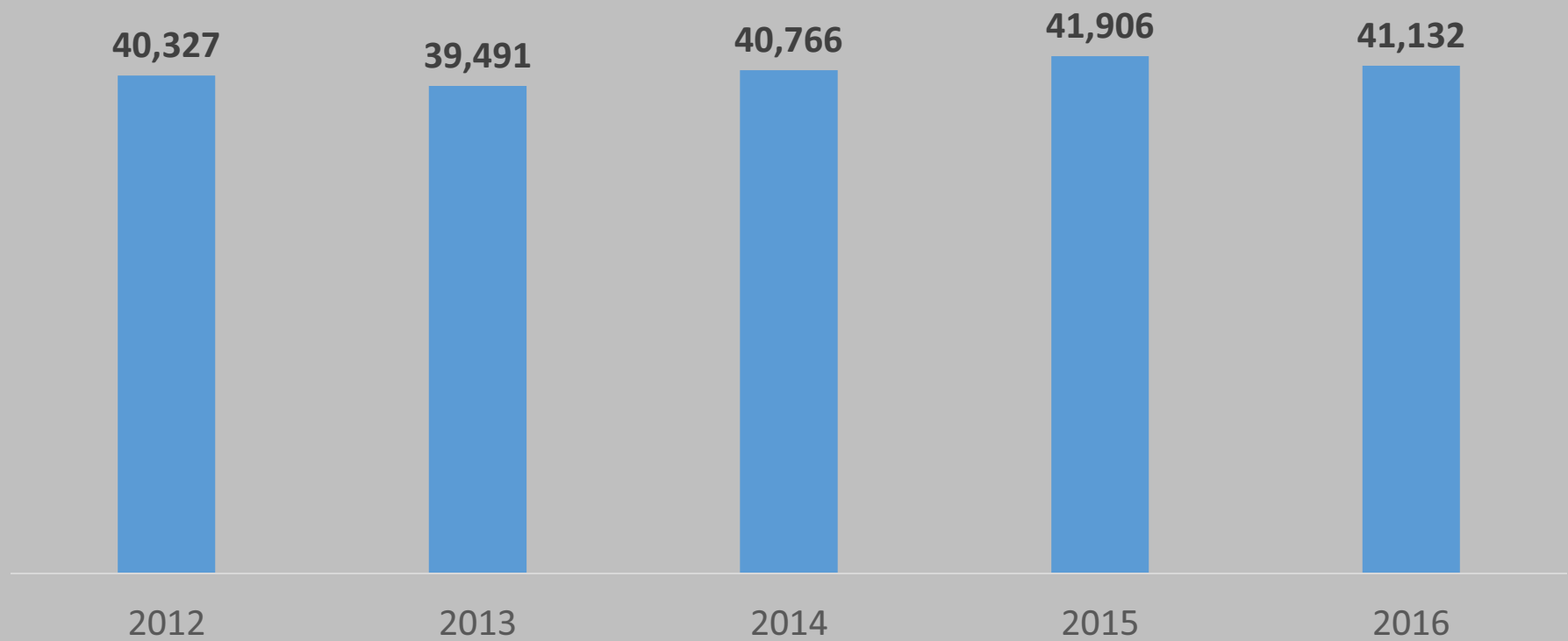


Traffic Seasonality – Passengers (k)

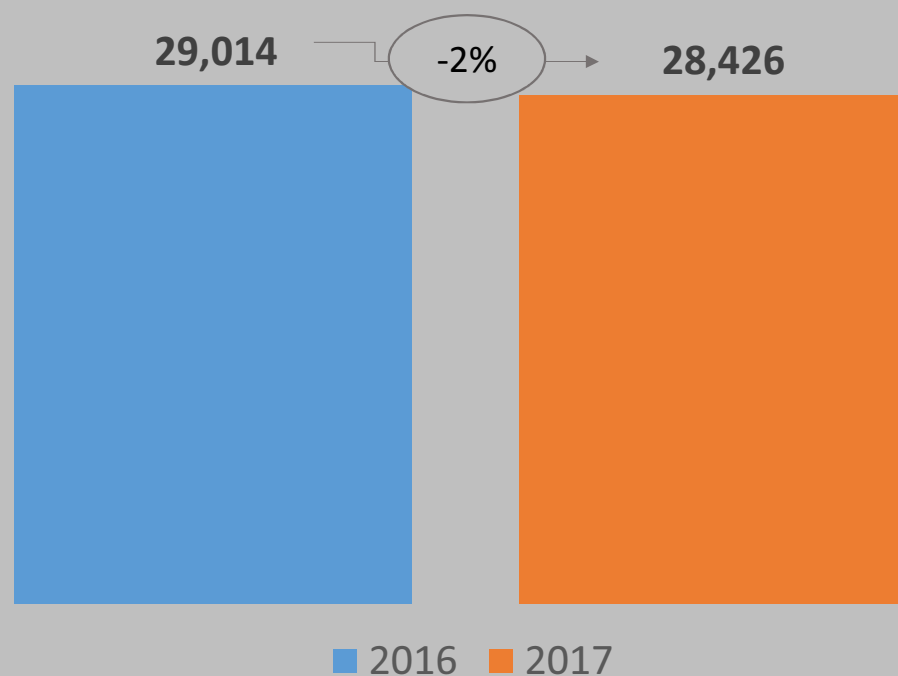




Traffic Evolution – Aircraft Movements

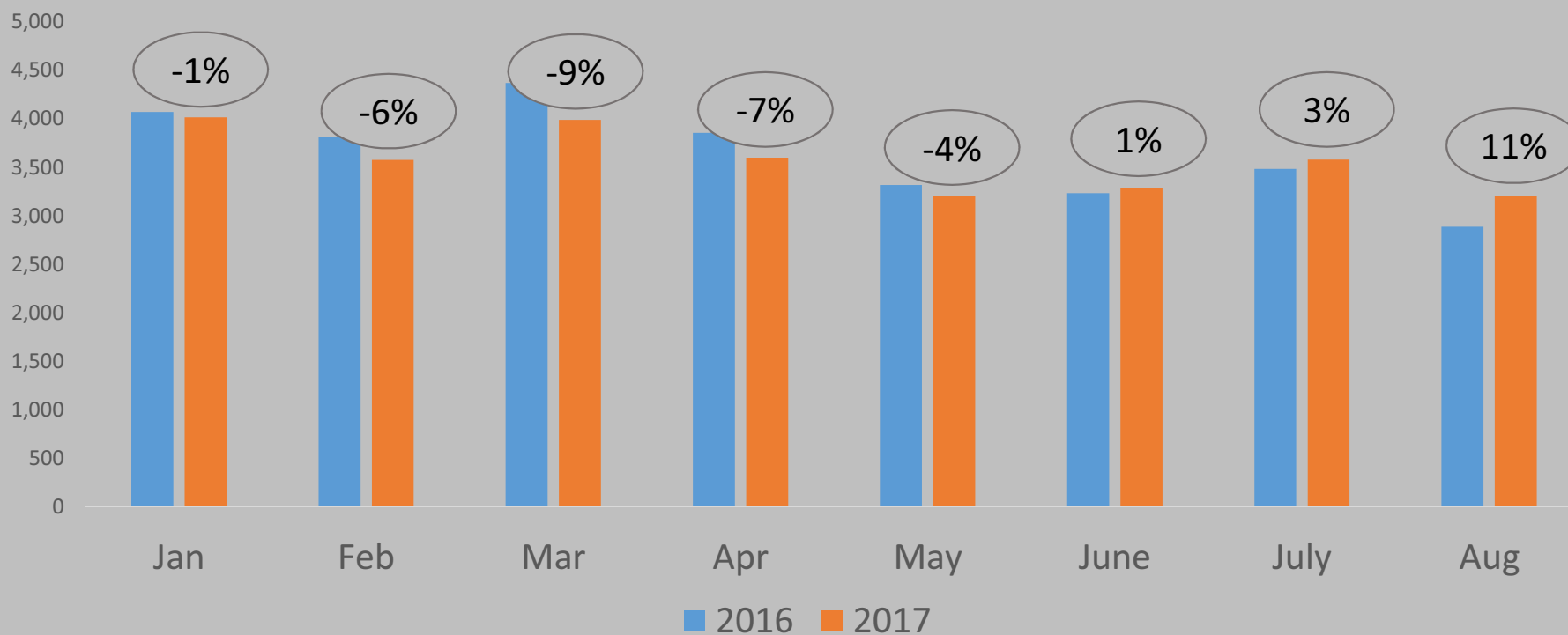


2017 Aircraft Movements (Jan-Aug)

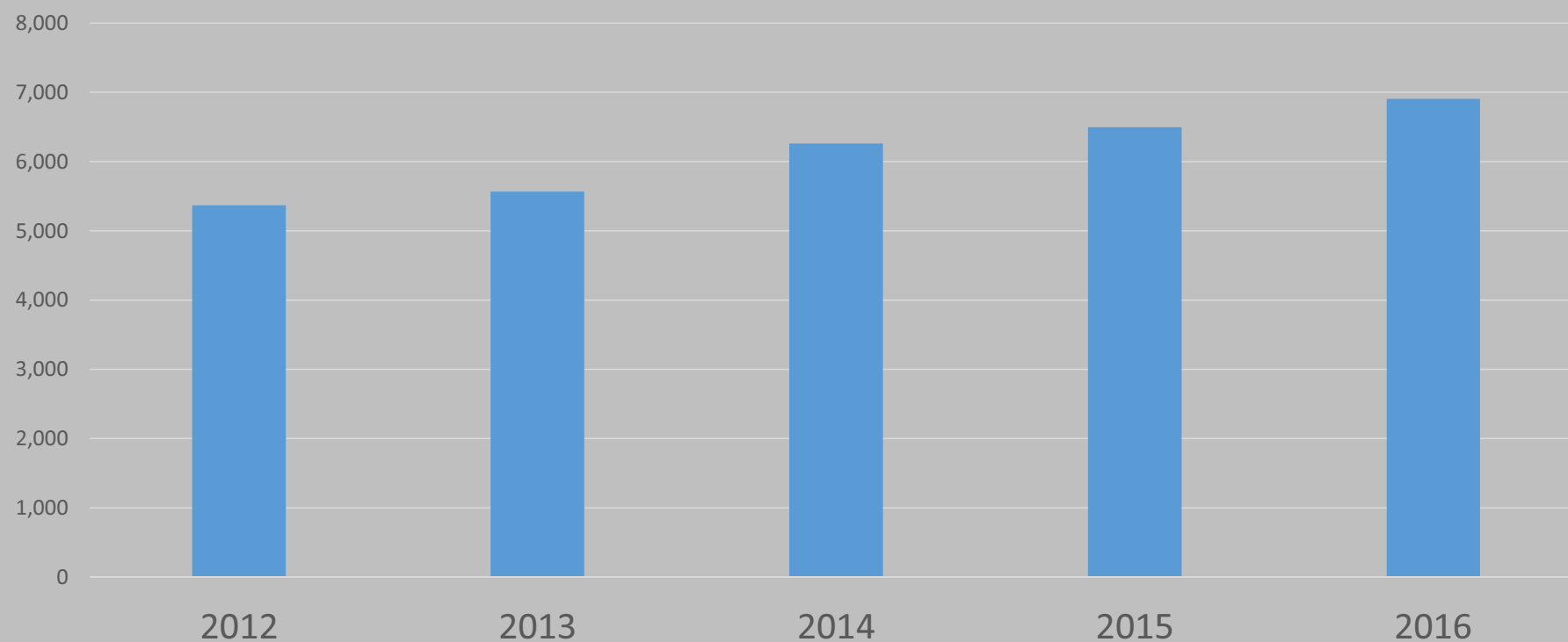




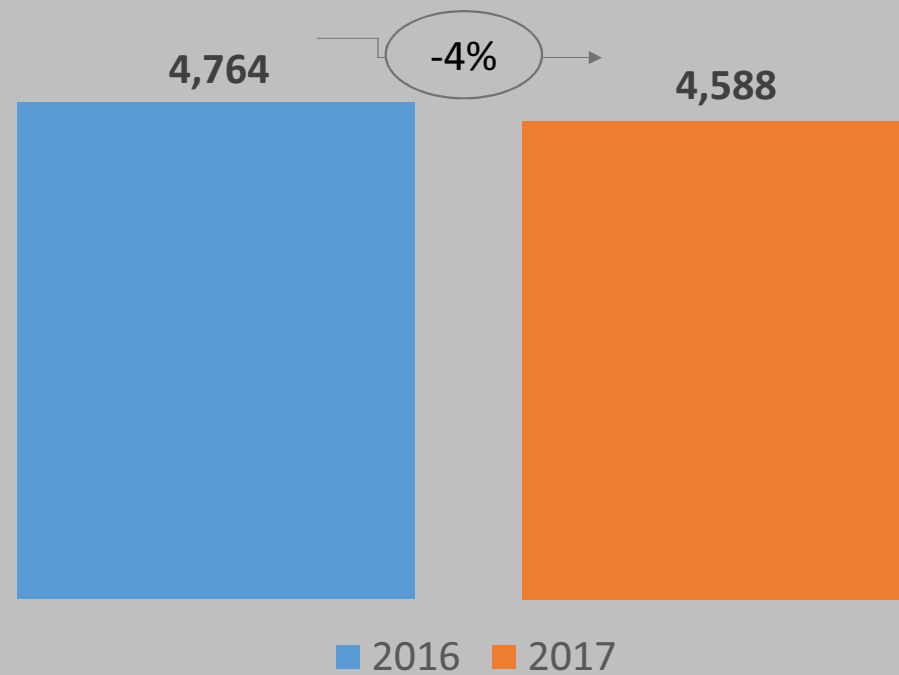
2017 YTD Aircraft per Month



Traffic Evolution – Cargo (t)

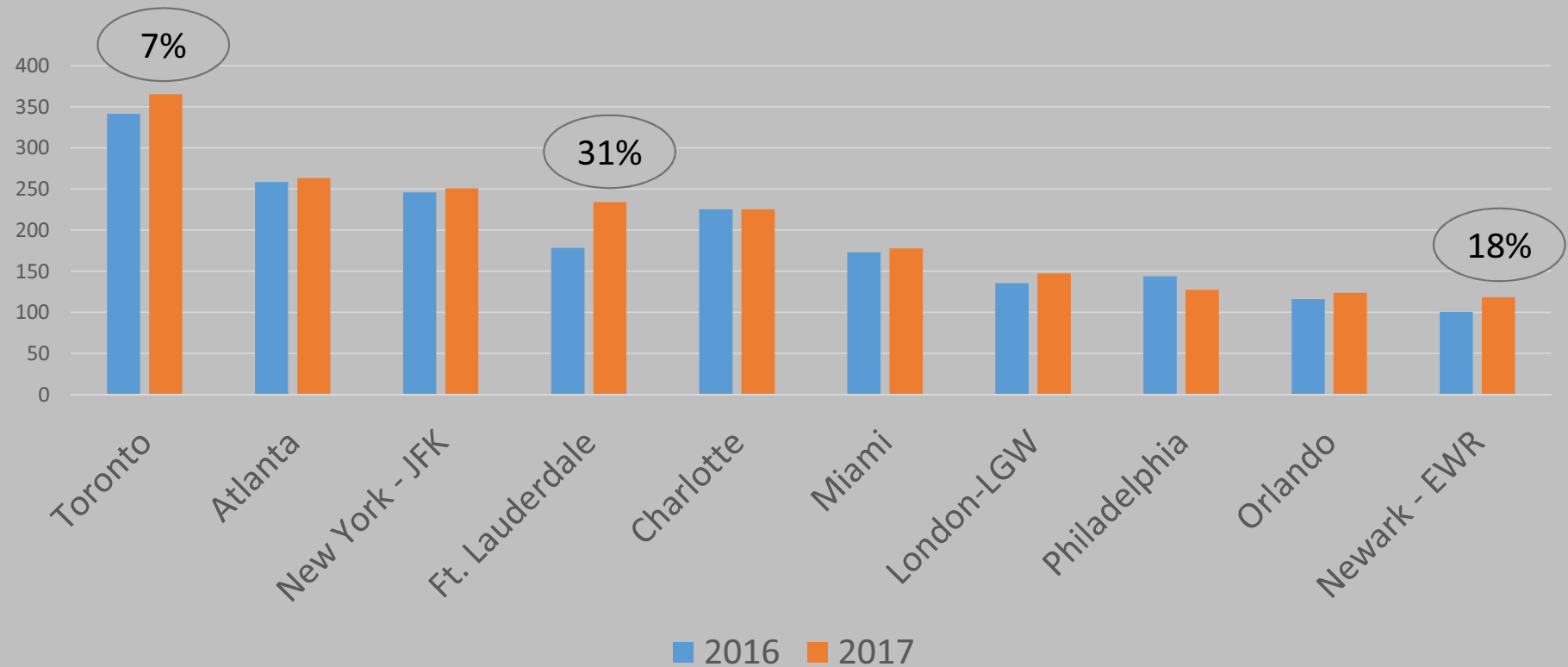


Cargo 2017 Jan-Aug (t)

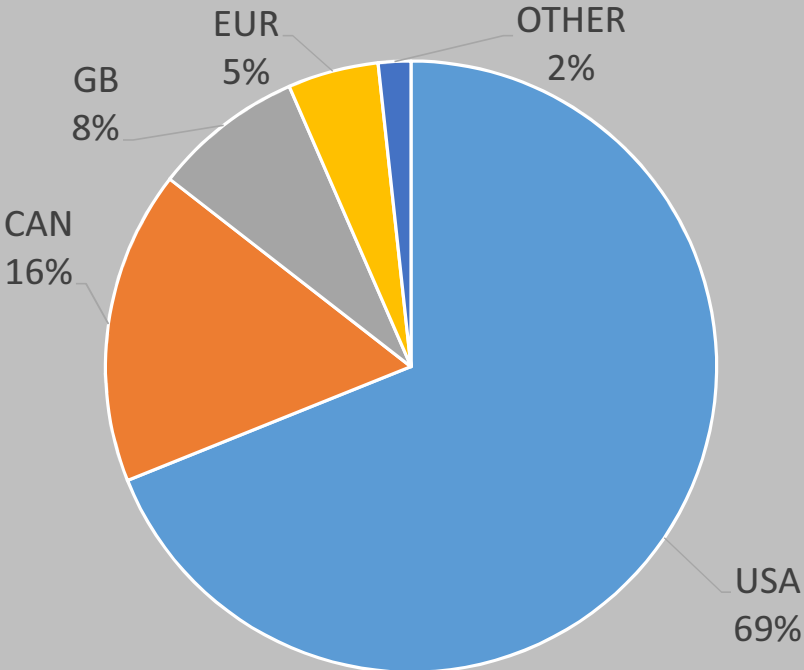




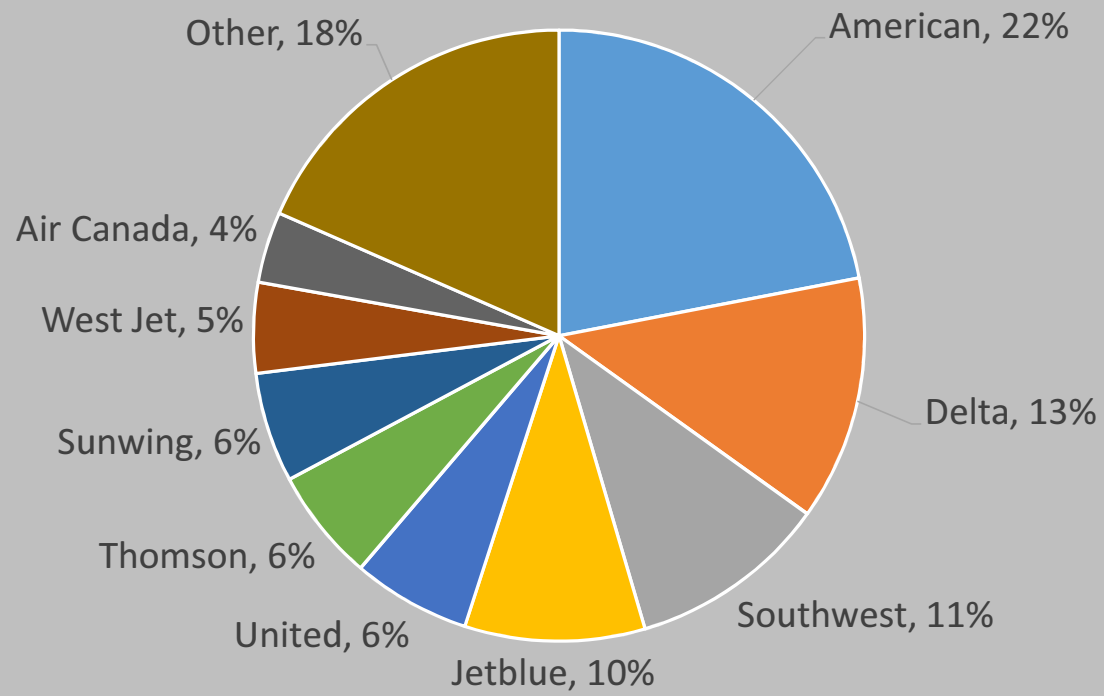
Top 10 Routes Jan-Aug 2017 (k pax)



Markets



Airlines



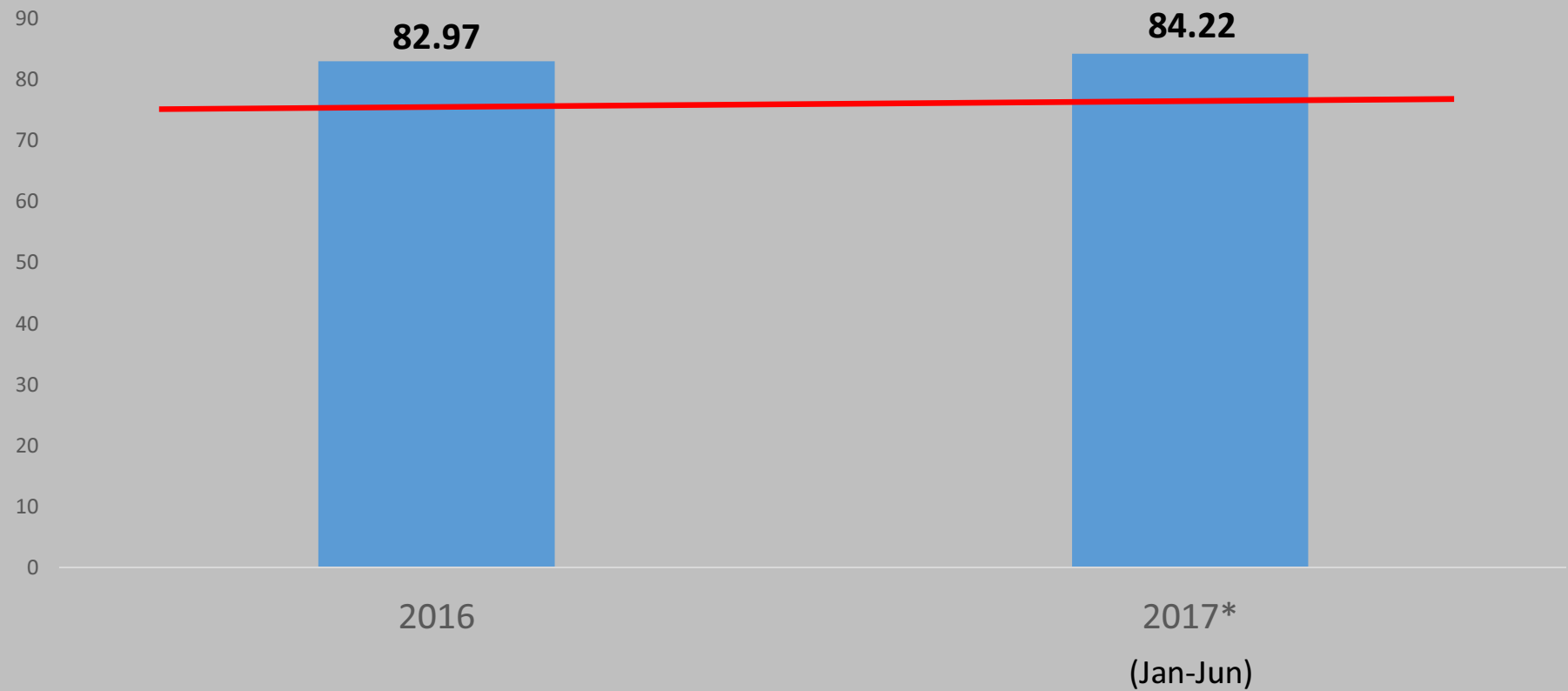
Routes

- Southwest: Fort Lauderdale daily, 2 daily from Nov. 2017
- Jetblue: Boston - weekly
- Eurowings: Cologne, Germany - 2 weekly
- Orbest: Lisbon – weekly
- Evelop: Madrid – weekly

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CUSTOMER SERVICE

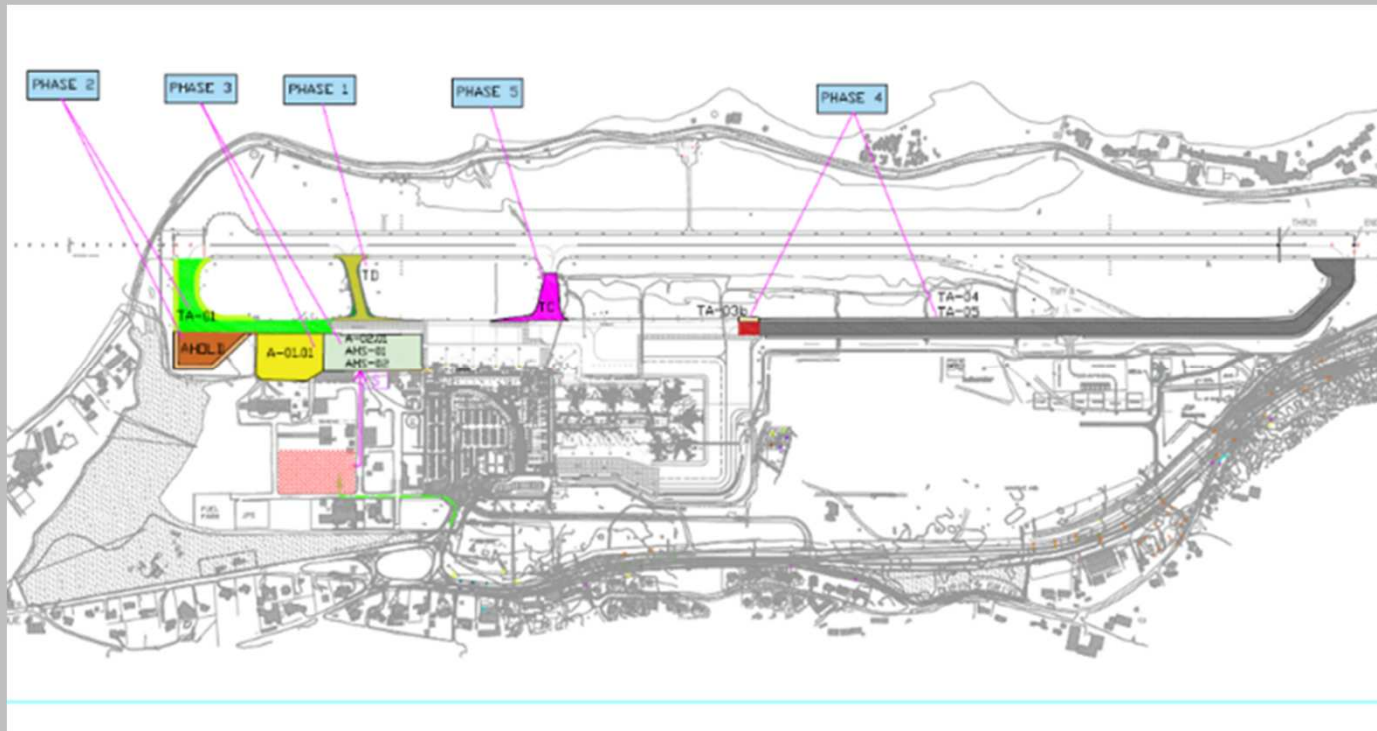
Customer Service Scores



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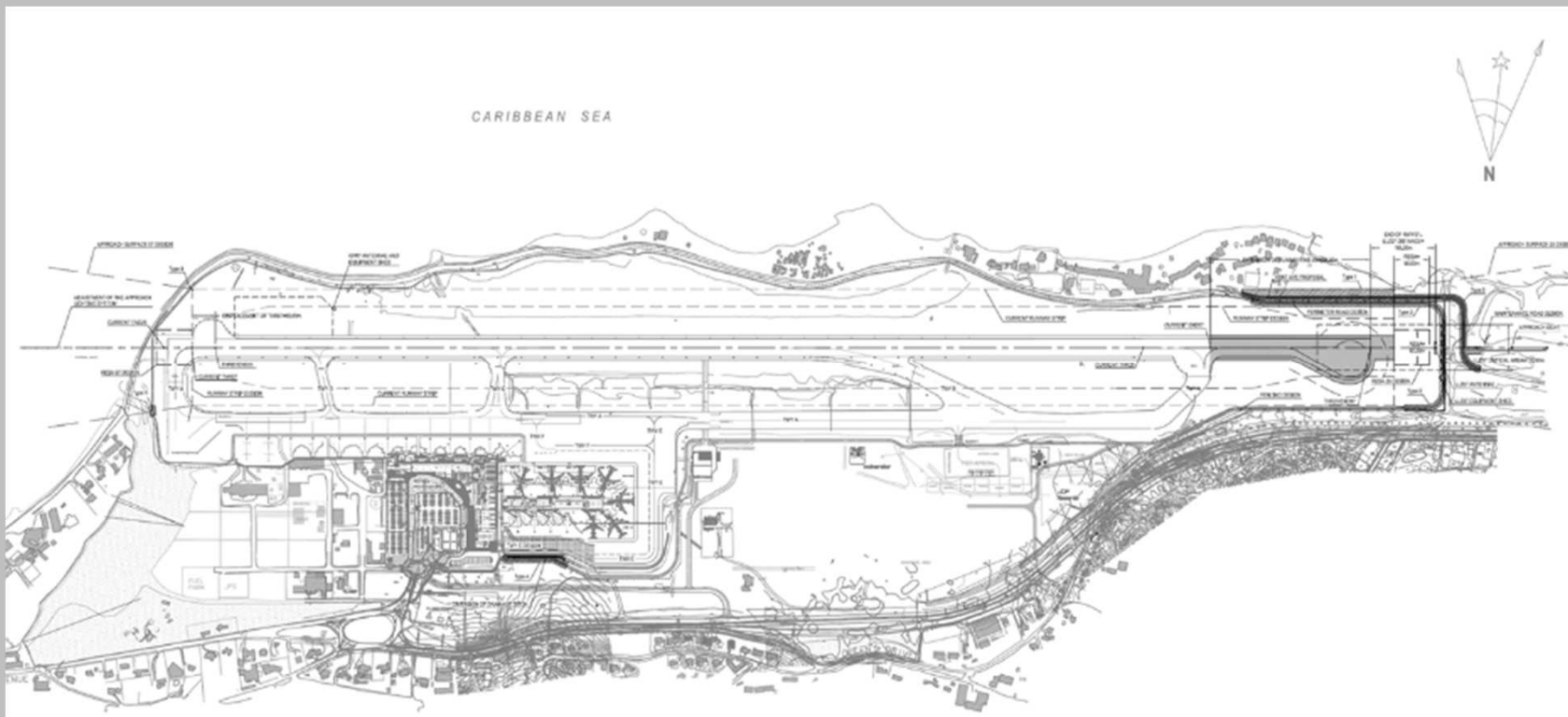
INFRASTRUCTURE

Taxiway & Apron rehabilitation



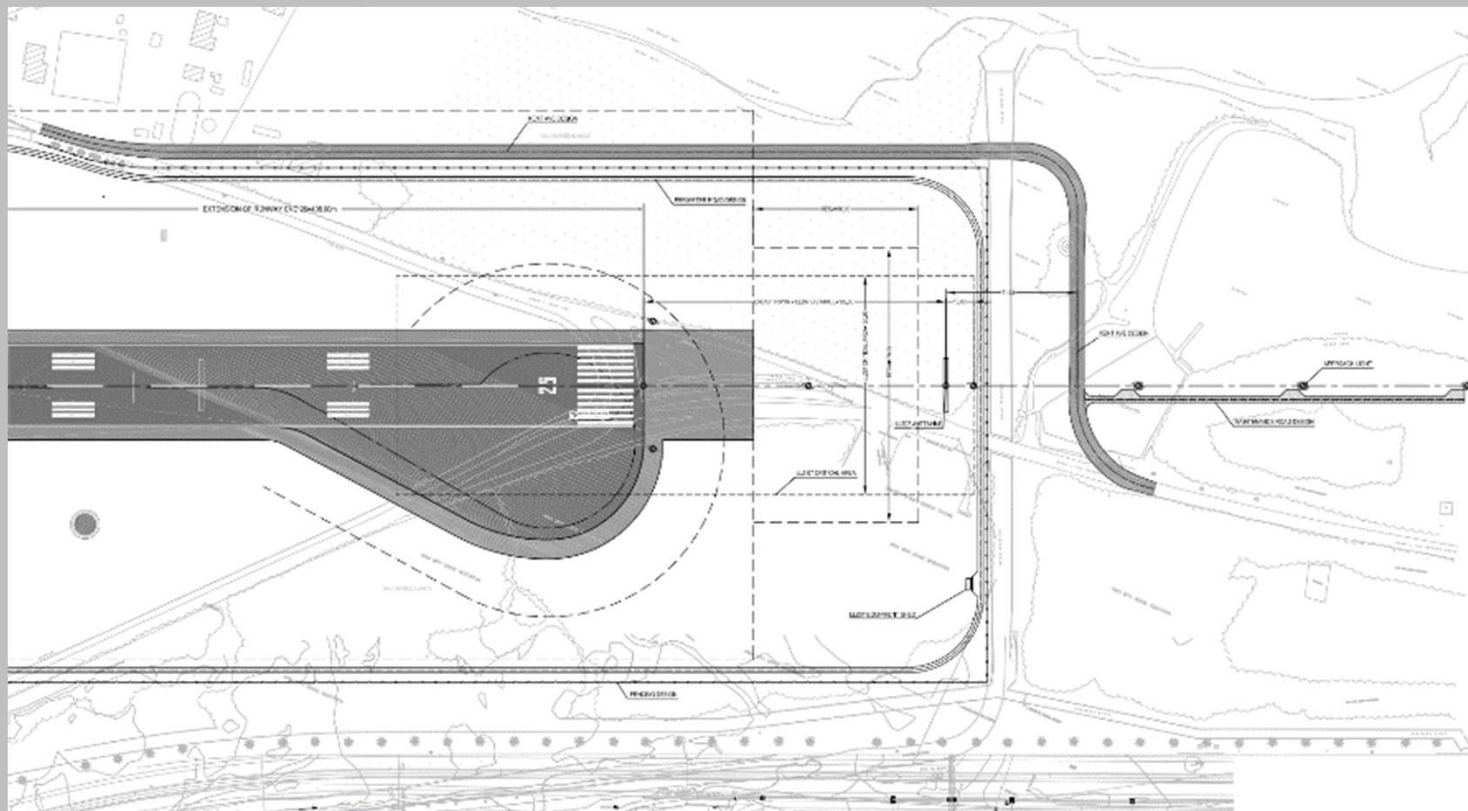
Project to be executed in five (5) phases over ten(10) months commencing October 2017.

Runway extension

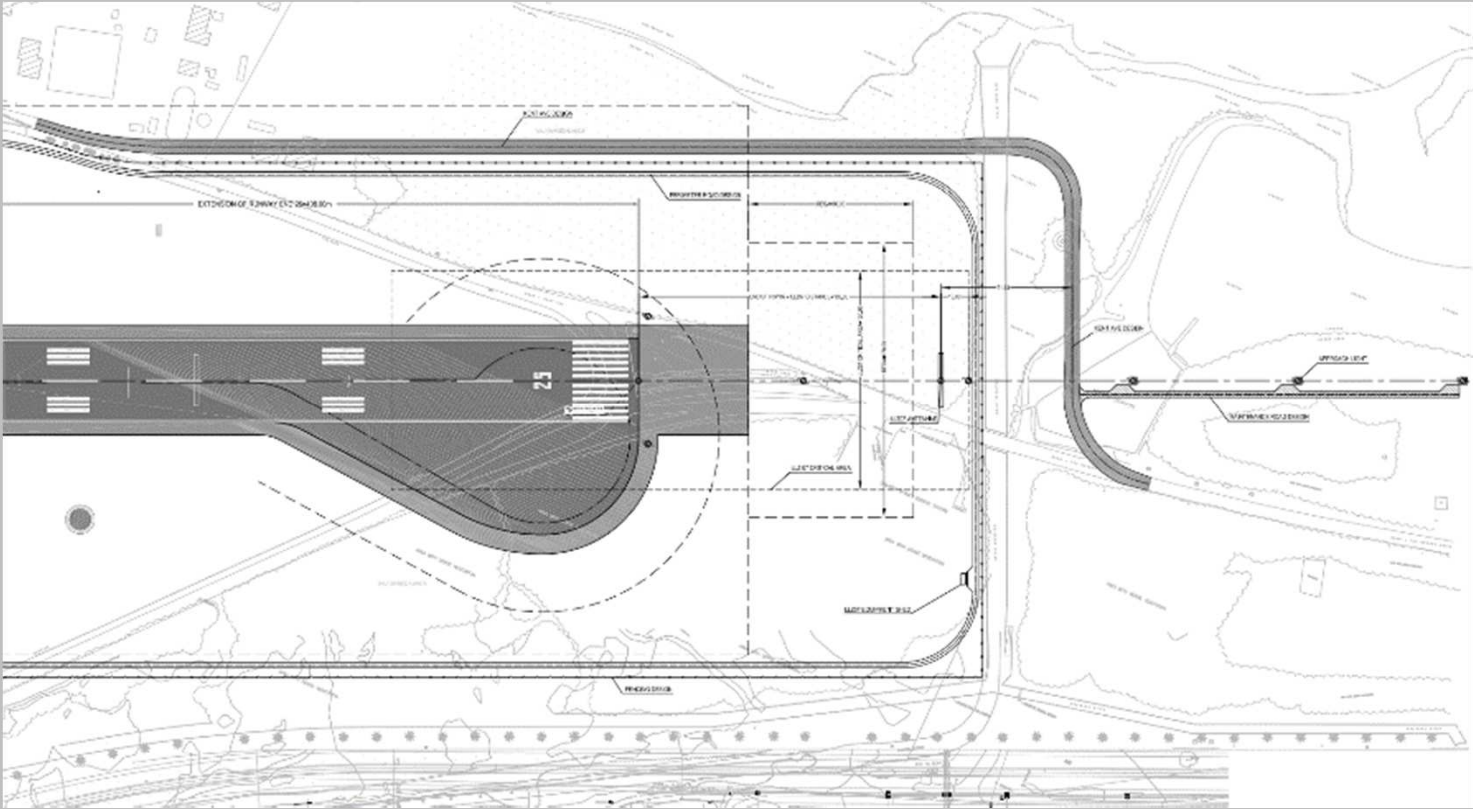


Runway extension - Component 1

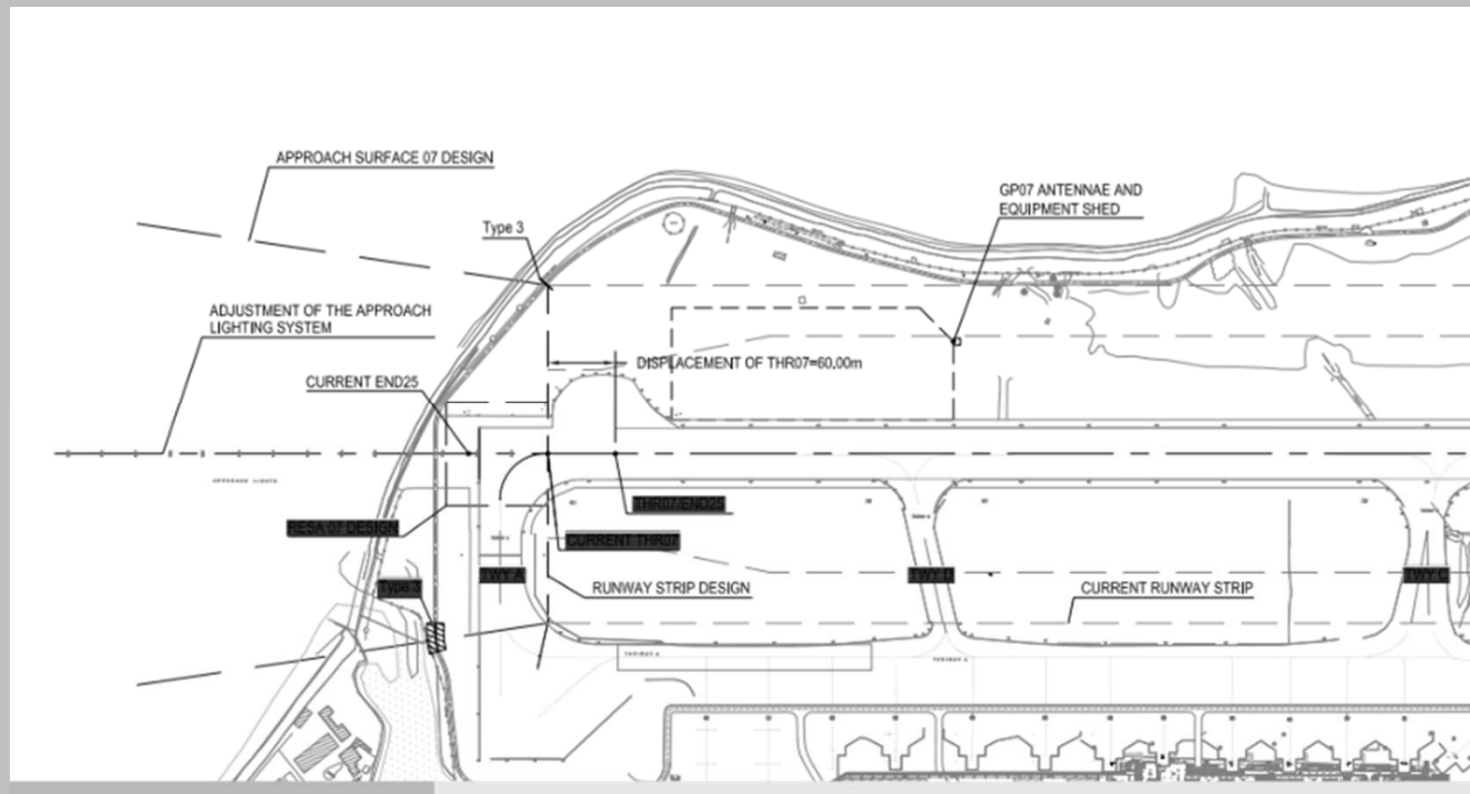
Relocation of Public Roads and Utilities



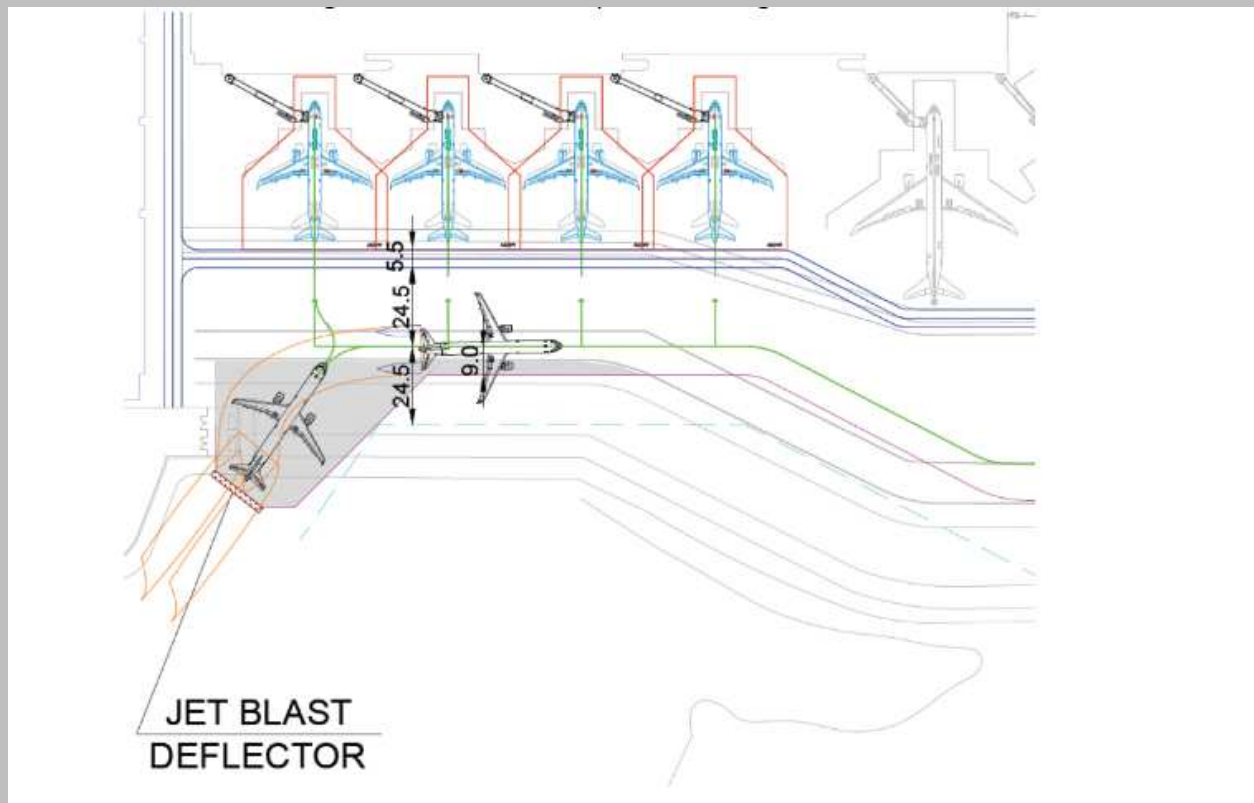
Runway extension – Component 2 RESAs & extension



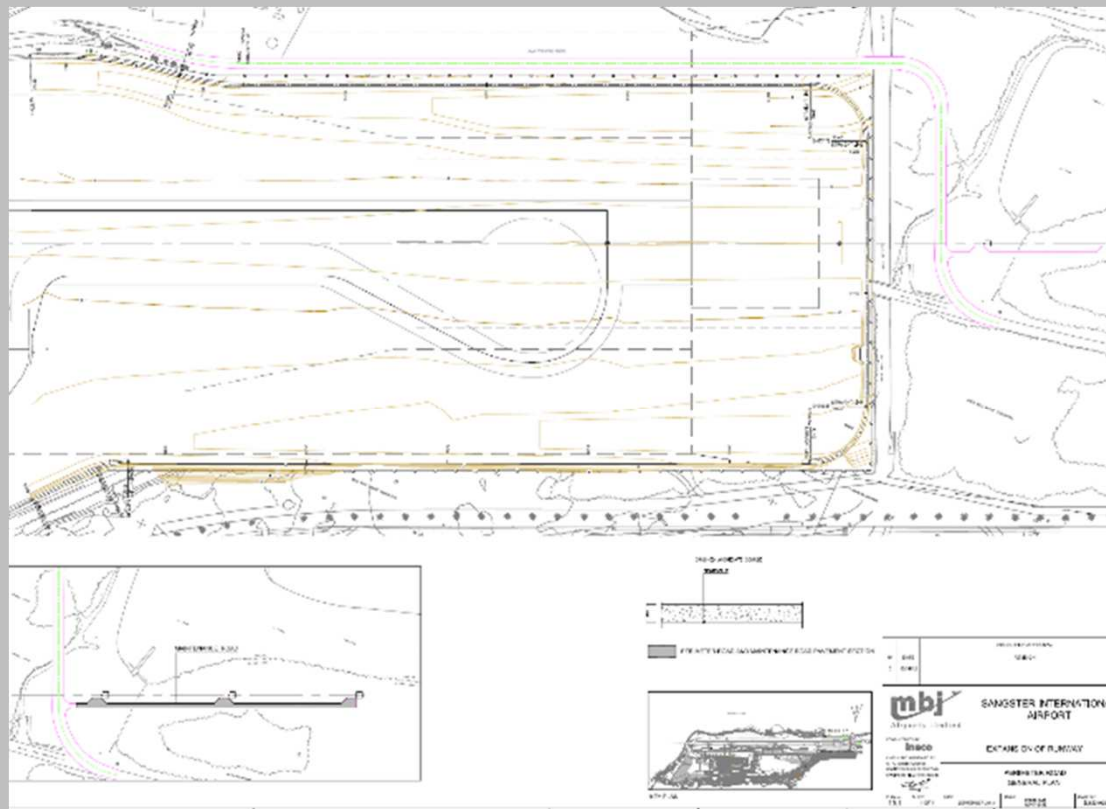
Runway extension – Component 3 Thresholds & Nav aids



Runway extension – Component 4 Taxiway “E” expansion & Jet blast



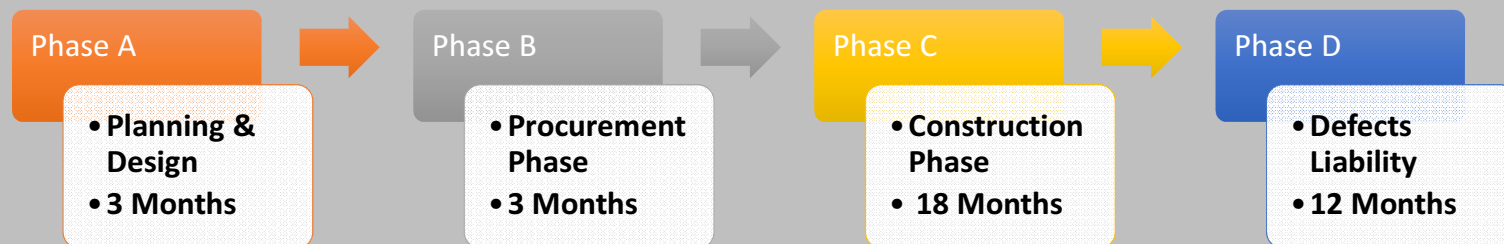
Runway extension – Component 5 Perimeter road & fencing



Runway extension – Component 5 Shoreline protection



Runway extension – Phasing



Project Duration : 36 Months

Check-in Area Rehabilitation



Check-in Area Rehabilitation



Check-in Area Rehabilitation





HVAC Chiller System Upgrade

Project Scope

- Evaluation and upgrade of the existing HVAC system
- Improve thermal comfort at problematic areas and at the western end of the terminal building

Project Status

- Contract executed May 2017
- Project scheduled to be completed by February 2018
- Location for the chillers and the associated equipment to be located south of the Main Terminal adjacent to the staff car park
- Equipment for the project including the chillers and air handling unit is on order and awaiting delivery

Car Park System

Project Scope

- Installation of a new automated car park system.
 - Public Car Park
 - Staff Car Park
 - Commercial Parking Areas

Project Status

- CAME-Parkare selected to implement new Car Park System
- Full completion winter 2017/8

Car Park System



- Entry Terminal
- Automated Ticket Dispenser
- QR Technology Ticket

Car Park System



- Automated Pay Station
- Cash and Credit Card Transactions

Car Park System



- Exit Terminal
- Cashless Transaction Exit

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DESIGN

Check-In

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Security/Emigration

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Departures

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Arrivals



Immigration



Baggage Reclaim

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Arrivals/Landside



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COMMERCIAL

Retail Development

- Redevelopment of the commercial area
- Exciting & experiential offers
- Reduce duplication of offer



Artisans & Poster competition

- Our goal: to support and promote Jamaican culture
- Artisans' Competition
 - local artisans to showcase their untapped and underexposed skills
- MBI host of the 5th International Poster Contest



Exhibition & Artisan Competition Sponsors

MBJ



Environmental Protection



108 Participants



825 lbs



3,245 Plastic Bottles



Change for Children

- Assist children in need
- Funding - unsolicited donations from passengers departing

Beneficiaries:

- Caribbean Christian Center for the deaf
- Montego Bay Boys and Girls Club
- Montego Bay Autism Center (MBAC)
- Scouts Association of Jamaica



Awards



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Q & A



Thank You!

Download Forum notes:

www.mbjairport.com/news-releases